

# DRIVING ENGAGEMENT AND REVENUE WITH INSTAGRAM

#### STEPHANIE WHARTON CONTENT MARKETING MANAGER



#### SESSION OVERVIEW

- WHY INSTAGRAM?
- HOW TO SOURCE AND CREATE ENGAGING IMAGES
- BEST PRACTICES
- HOW TO DRIVE TRAFFIC AND \$\$\$ TO YOUR BUSINESS
- TAKEAWAYS



#### **INSTAGRAM AT A GLANCE**

| Instagram Demographics<br>Among internet users, the % who use Instagram      |                |
|--|----------------|
|  | Internet users |
| Total  | 28%            |
| Men  | 24             |
| Women  | 31             |
| White, Non-Hispanic  | 21             |
| Black, Non-Hispanic (n=85)   | 47             |
| Hispanic   | 38             |
| 18-29  | 55             |
| 30-49  | 28             |
| 50-64  | 11             |
| 65+  | 4              |
| High school grad or less   | 25             |
| Some college   | 32             |
| College+   | 26             |
| Less than \$30,000/yr  | 26             |
| \$30,000-\$49,999  | 27             |
| \$50,000-\$74,999  | 30             |
| \$75,000+  | 26             |
| Urban  | 32             |
| Suburban   | 28             |
| Rural  | 18             |
| Source: Pew Research Center, March 17-April 12, 2015.<br>PEW RESEARCH CENTER |                |

- 400M+ MONTHLY USERS
- 75% OUTSIDE THE U.S.
- 80M+ AVERAGE PHOTOS

PER DAY





#### **48%** OF INSTAGRAM USERS TURN TO INSTAGRAM TO CHOOSE VACATION DESTINATIONS

# INSTAGRAM + TRAVEL

#### **90%** OF MILLENNIALS UPDATE THEIR SOCIAL ACCOUNTS WHILE TRAVELING



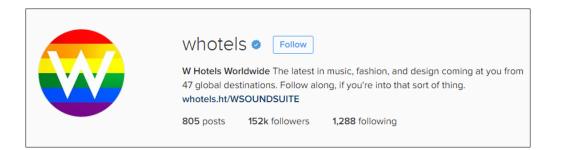


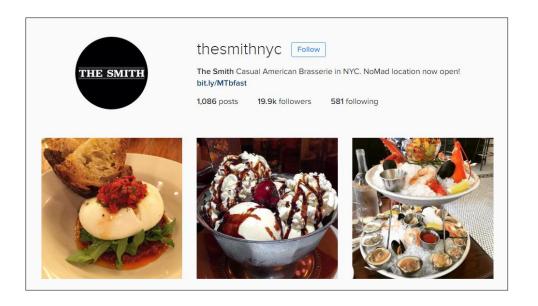


# CREATING IMAGERY THAT INSPIRES



### WHAT'S YOUR STORY?







#### **BE AUTHENTIC**













### AGGREGATE PHOTOS

PRODUCE PHOTOS IN-HOUSE



• LEAN ON **PARTNERS** 



• RELY ON YOUR FANS [UGC]



• TAP INFLUENCERS





## **RIGHTS MANAGEMENT 101**

# ASK PERMISSION BEFORE REPURPOSING FAN PHOTOS

CREATE A UNIQUE HASHTAG
 FANS CAN USE TO SHARE
 CONTENT WITH YOU



americangirlbrand Love your photo! We'd like to use your photo and username in American Girl social media and emails, and on our site. To confirm the photo belongs to you, you are the parent or guardian of the child in it, you consent & have read & accept our Terms(http://bit.ly/MattelTC) and Privacy(http://bit.ly/MattelPriv), reply #loveag.

mruse Yes @americangirlbrand we would love that! #loveag









# **BEST PRACTICES**



### FOLLOW THE 80/20 RULE





#### **#TWO IS THE MAGIC #NUMBER**









#### BEST TIME TO POST? 5 P.M.

#### The Best Times, On Average, To Post On Instagram

Instagram scheduling service Latergramme looked at over 61,000 posts to determine when they got the best "engagement" -- meaning "likes" and comments divided by a user's number of followers. This chart shows the most successful times on average: 2:00 a.m. and 5:00 p.m.



12 AM 2 AM 4 AM 6 AM 8 AM 10 AM 12 PM 2 PM 4 PM 6 PM 8 PM 11 PM Hours listed are Eastern Standard Time.

Source: Latergramme



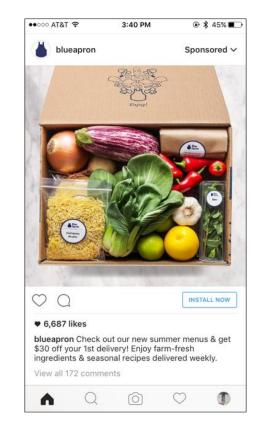


# DRIVING TRAFFIC & REVENUE BACK TO YOUR BUSINESS



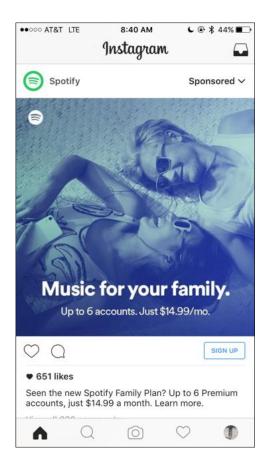
# INSTAGRAM ADS: THE BASICS

- COST IS RELATED TO YOUR
  BUDGET
- YOU CAN SELECT A DAILY, MONTHLY OR LIFETIME BUDGET
- YOU NEED A **FACEBOOK PAGE** TO PURCHASE INSTAGRAM ADS
- TARGET PEOPLE WHO HAVE
  SHOWN INTENT TO PURCHASE
  WITH 'LOOKALIKE AUDIENCES'





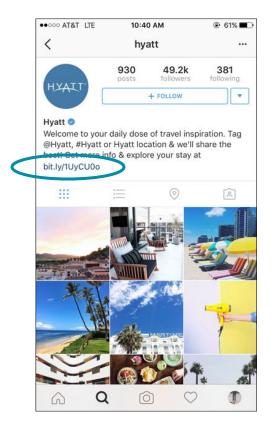
# INSTAGRAM AD PRO-TIPS



- DON'T CRAM TOO MUCH
  CONTENT INTO THE POST
- THINK ABOUT WHAT YOUR
  CUSTOMERS LOVE
- MAKE SURE YOUR LANDING PAGE
  IS MOBILE-OPTIMIZED
- DOUBLE CHECK **DATES** FOR TIME-SENSITIVE CONTENT



# MEET YOUR NEW BFF





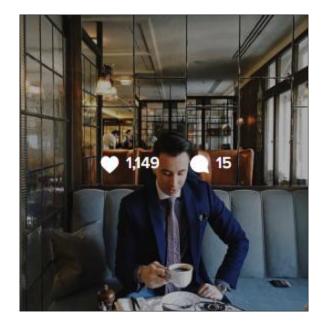


# INFLUENCER TAKEOVER



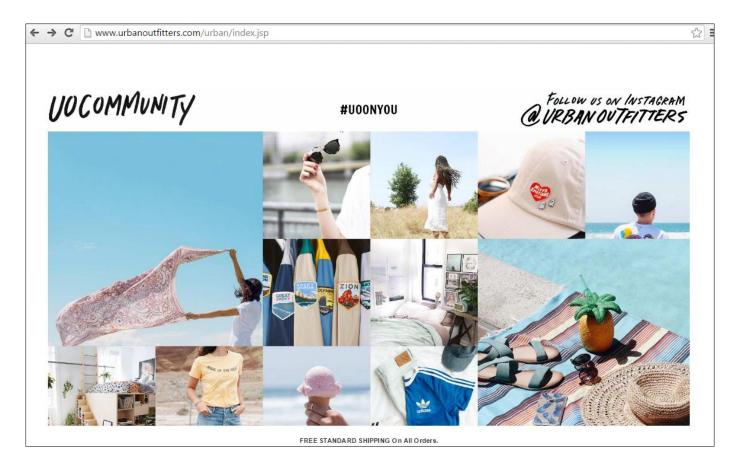
@marriotthotels + @blakescott\_

**#BSTravels** 





# TAKE THOSE INSPIRING PHOTOS TO YOUR SITE





### TAKEAWAYS

- THINK MOBILE
- PAY ATTENTION TO WHAT'S WORKING
- AUTHENTICITY IS EVERYTHING

