

Sanibel & Captiva Islands, Fort Myers Beach, Fort Myers, Bonita Springs, Estero, Cape Coral, Pine Island, Boca Grande & Outer Islands, North Fort Myers, Lehigh Acres

# 2008 Annual Visitor Profile and Occupancy Analysis January – December 2008

March 17, 2009

### Prepared for:

Lee County Board of County Commissioners
Lee County Visitor and Convention Bureau

### Prepared by:



providing direction in travel & tourism





# Executive Summary 2008







The following pages summarize the ongoing Visitor Profile and Occupancy research conducted in Lee County. This research includes monthly surveys of:

- Visitors in Lee County (200 per month),
- Lodging Property Managers (~ 150 per month), and
- Residents of Lee County (100 per month).

This report covers the period of January 2008 through December 2008 and includes results for each of four seasons:

- Winter (January-March 2008),
- Spring (April-June 2008),
- Summer (July-September 2008), and
- Fall (October-December 2008).

#### <u>Visitor Estimates</u>

During the 12-month period from January through December 2008, Lee County hosted an estimated 4.7 million visitors. More than half of these visitors stayed with friends or relatives while visiting (2.6 million), and 2.1 million stayed in paid accommodations.

Three-fourths of Lee County visitors staying in paid accommodations are domestic visitors. More than 1.5 million domestic visitors stayed in paid accommodations from January-December 2008.

Lee County's top international markets in 2008 include Germany (170,691 visitors) the United Kingdom (129,026), and Canada (116,930). While visitors from the UK and Germany were more likely to visit during the summer and fall months, Canadian visitors mirrored the Northeast US visitor pattern, with most arriving during the winter months.

Among US residents staying in paid accommodations, two in five arrived from the Midwest (more than 595,000). One-fourth came from the South (23%), while one-fifth came from the Northeast (18%). Escaping from the cold weather, visitors from the Midwest and Northeast were most likely to visit during the winter months. Southern visitors were more likely to opt for the lower tourist traffic months of the spring and summer.







One in ten Lee County visitors were Floridians, with more than 140,000 visitors during 2008. As with visitors from the Southern US, the bulk of these guests came during the warmer months of spring and summer.

#### **Visitor Expenditures**

In total, visitors spent an estimated \$2.9 billion in Lee County in 2008. More than half of this was spent by visitors staying in paid accommodations (\$1.7 billion), and the remainder was spent by visitors staying with friends or relatives (\$1.2 billion).

Visitor expenditures were highest during the winter 2008 season (January-March). One-third of the annual visitor expenditures were brought into the County during this three-month period which represents only one quarter of the days in the year.

The average Lee County visitor spent \$124.17 per day while visiting the County, with the highest average per person per day expenditures occurring during the winter months of January-March 2008 and the lowest occurring during July-September.

### **Trip Planning**

Two-thirds of visitors made the decision to come to Lee County at least three months before they arrived (62%). The travel planning window is affected by whether or not visitors have been to Lee County before and by the type of accommodations they stay in while visiting. First-time visitors are more likely to plan their trip less than two months in advance, while repeat visitors are more likely to plan farther out (a year or more). Vacationers who stayed in a condo/vacation home or an RV park/campground are more likely to have planned their trip at least six months in advance.

While planning their trip to Lee County, one traveler in six visited the VCB's website. Visitors staying in hotels/motels/resorts and condos/vacation homes are most likely to have searched for information at <a href="https://www.fortmyers-sanibel.com">www.fortmyers-sanibel.com</a>. Overall, airline websites and online search engines are the most frequently visited websites when planning a trip to Lee County.







When deciding to visit Lee County, the factors that were reported to be most influential in the decision-making process include:

- Warm weather (87%),
- Peaceful/relaxing (85%), and
- White sandy beaches (81%).

Midwesterners are more likely than visitors from other regions of the US to be influenced by the *warm weather* and *white* sandy beaches.

#### **Visitor Profile**

Overall, 71% of Lee County's 2008 visitors were repeat visitors. First-time visitors were more prevalent during the July-September 2008 season, when one-third were first-time visitors (35%).

Two-thirds of Lee County visitors arrived by airplane (67%). Though low on average, the proportion of visitors driving a recreational vehicle into the County is highest during the January-March season (4% compared to 2% overall). The proportion driving a rental vehicle into Lee County is highest during the summer season (July-September).

One-fourth of Lee County visitors said they recall seeing or reading advertising or promotions for the Lee County area (23%). Recall was highest among in-state visitors (39% versus 23% out-of-state). Not surprisingly, repeat visitors also showed higher recall of Lee County advertising (25% versus 20% among first-time visitors).

One-third of Lee County visitors were traveling with children (30%), more so during those seasons that include months when children are out of school - April-June (42%) and July-September (39%). Travelers staying in condos or vacation homes were more likely to bring children (37%), as were in-state visitors (43%).

Overall, visitors were not surprised by the prices they encountered while visiting Lee County. Three-fourths found the area to be as expensive as they had expected (75%).







Nine visitors in ten were satisfied with their visit to Lee County (94%), especially repeat visitors. Nine in ten would recommend the area to a friend over other vacation areas in Florida (89%), and the same proportion plan to come back to Lee County for another vacation. Though still high, visitor satisfaction appears to be lowest during the summer season, when 56% of visitors report being *very satisfied* with their visit (versus 63% overall) and 85% are likely to return to Lee County (versus 89% overall).

Visitors' least liked features of Lee County include traffic, insects, and beach seaweed. Out-of-state visitors, particularly those from the Midwest and Northeast, are most likely to mention traffic as one of the things they like least about the area. This opinion is most prevalent in the winter when the area is more crowded. Not surprisingly, insects and beach seaweed are more likely to be mentioned by summer visitors.

#### **Lodging Property Managers' Assessments**

The average occupancy rate for 2008 was 51.6%, peaking during the January-March 2008 time period at 73.6% and reaching its lowest during the summer months of July-September 2008 (36.6%). Occupancy doubled from summer to winter.

Similarly, daily rates averaged \$136.50 for the year, with the highest rates occurring during the winter season (\$171.85) and the lowest during the fall (\$109.55). Rates increased 57% between fall and winter.

As compared to inland properties, coastal properties showed higher occupancy rates and higher average daily rates across the board.

For 2008, one-fourth of property managers reported that their current month's occupancy was *better* than the same month last year (25%). Half reported that it was *worse*. Managers were more likely to report *better* occupancy:

- During the first quarter of the year reported January-March 2008 (33%);
- If they managed a condo or vacation home (36%); and
- If their property was located on the coast (36%).







Conversely, managers were more likely to report *worse* occupancy:

- During the third and fourth quarters of the year July-September 2008 (61%) and October-December 2008 (55%);
- If they managed a hotel/motel/resort property (61%); and
- If their property was located inland (64%).

Revenue comparisons exhibited the same pattern. One-fourth reported *better* revenue than during the same month in the prior year (26%), and 51% reported *worse* revenue. Differences by type of property, location, and season were similar to the occupancy comparisons.

When asked to compare their next three month's reservations with the same time period last year, lodging property managers expressed decreasing optimism as the year progressed, concurrent with the ongoing and deepening recession throughout the country. While overall 18% reported that reservations for the next three months were *better* than last year, 27% responded this way in January-March 2008 as compared to only 12% in October-December 2008. Conversely, nearly half (46%) reported that reservations were *down* as compared to last year – with 39% responding in this manner during January-March and 54% in October-December.

#### **Conclusions**

In 2008 nearly five million people visited Lee County and spent three billion dollars in the County. Over the seasons of the year, the winter season is the strongest, with drops in visitation and dollars during the spring and further declines in the summer. The fall visitation and expenditures, however, increased in the face of the deepening recession – probably due to the holiday season for visiting friends and family.

Accommodations managers became more and more pessimistic through the year as the visitation and expenditures declined due to the deepening recession.

In looking forward to the next three months, property managers in the winter anticipated growth in the Canadian visitation likely due to the strength of the Canadian dollar against the US dollar. By spring, however, the change in value had begun and managers saw future visitation the same in the spring and summer while seeing fewer Canadian visitors coming when asked in the fall. Managers began to see declines in future European visits in the summer and the fall.







The visitor profiles for the four seasons are quite different:

- Winter, the high season, is an adult vacation in Lee County. Half the visitors come as older couples and report smaller travel parties with few having children with them. In the midst of winter they come primarily for the warm weather and stay in hotels or motels. Traffic is their most widespread problem.
- In the spring, visitors are mostly from the US, especially the Midwest. Nearly half have children with them and one-third are visiting friends and relatives, perhaps for Easter or spring break.
- Summer also brings younger visitors, with families and children, often staying in condos. First time visitors are
  more likely to visit in the summer and fewer summer visitors say they will return. They complain about insects and
  seaweed.
- In the fall, most are repeat visitors even fall international visitors. A large group are visiting and staying with friends and relatives.

Such differences may suggest different advertising approaches for different periods during the year:

- For winter planners, showing older couples on the golf course or the beach might be intriguing.
- Spring and summer themes might well include children playing on the beach maybe even with grandpa and grandma already tanned.
- Spring and fall are strong seasons for European travelers, suggesting a heavier weight campaign for those periods internationally.
- Fall might include holiday festivities with grandparents perhaps at a special restaurant in Lee County.

First time visitors remain key to broaden the base of visitors. Most seem to try a trip to the county in the summer. Perhaps special promotions could be done for first timers by the restaurants or attractions during the summer season.







# **January – December 2008 Lee County Snapshot**

Total Visitation									
Annual Winter (a) Spring (b) Summer (c) Fall (d)  Jan-Mar08 Apr-Jun08 Jul-Sept08 Oct-Dec08									
Paid Accommodations	43%	2,065,760	529,663	613,596	453,905	468,596			
Friends/Relatives	57%	2,688,078	764,581	690,806	594,633	638,058			
Total Visitation		4,753,838	1,294,244	1,304,402	1,048,538	1, 106, 654			

	Visitor Ori	gin - Visitors St	aying in Paid A	ccommodation	ıs	
		Annual	Winter (a) Jan-Mar08	Spring (b) Apr-Jun08	Summer (c) Jul-Sept08	Fall (d) Oct-Dec08
Florida	9%	142,466	6,102	46,951	64,165	23,293
United States	73%	1,514,711	432,029	513,219	283,988	297,326
Germany	8%	170,691	9,763	35,618	67,729	54,807
UK	6%	129,026	14,645	21,047	47,529	43,845
Canada	6%	116,930	51,258	22,666	13,071	27,403
Scandinavia	2%	44,353	6,102	1,619	10,694	16,442
Ireland	1%	28,224	3,661		8,318	9,591
BeNeLux	1%	26,880	2,441	3,238	14,259	5,481
France	1%	14,784	1,220	4,857	4,753	2,740
Switzerland	1%	14,784		4,857	1,188	2,740
Austria	<1%	8,064	2,441		1,188	2,740
Other Europe	<1%	9,408	1,220	3,238		1,370

First Time/Repeat Visitors to Lee County									
Annual Winter (a) Spring (b) Summer (c) Fall (d) Jan-Mar08 Apr-Jun08 Jul-Sept08 Oct-Dec08									
First-time	28%	27%d	27%d	35%abd	21%				
Repeat	Repeat 71% 71%c 72%c 64% 77%ac								







# **January – December 2008 Lee County Snapshot**

TOTAL EXPENDITURES									
Annual Winter Spring Summer Fall									
Total Visitor Expenditures	\$2,908,742,738	\$984,260,857	\$678,935,961	\$523,649,638	\$721,896,282				
Paid Accommodations	\$1,686,431,443	\$637,437,111	\$401,835,039	\$277,270,224	\$401,250,140				

	Average Expenditures per Person per Day									
	Annual Winter Spring Summer Fall									
	Jan-Mar08 Apr-Jun08 Jul-Sept08 Oct-Dec0									
Ī	\$124.17	\$139.30	\$127.74	\$113.66	\$117.49					

Average Occupancy Rate	Annual	Winter (a) Jan-Mar08	Spring (b) Apr-Jun08	Summer (c) Jul-Sept08	Fall (d) Oct-Dec08
Total Property Managers Responding	1,674	397	442	409	426
Hotel/Motel/Resort/B&B	54.2%	67.8%	57.3%	44.9%	47.5%
Condo/Cottage/Vacation Home	50.6%	75.6%	50.2%	34.8%	42.4%
RV Park/Campground	46.7%	88.2%	45.0%	19.6%	47.4%
AVERAGE	51.6%	73.6%	52.5%	36.6%	46.1%
Average Daily Rate					
Total Property Managers Responding	1,664	395	437	409	423
Hotel/Motel/Resort/B&B	\$146.57	\$186.73	\$145.57	\$113.82	\$124.02
Condo/Cottage/Vacation Home	\$187.44	\$234.93	\$172.06	\$156.02	\$150.12
RV Park/Campground	\$42.23	\$46.00	\$41.76	\$30.89	\$42.58
AVERAGE	\$136.50	\$171.85	\$131.74	\$114.17	\$109.55
RevPAR					
Total Property Managers Responding	1,674/1,664	397/395	442/437	409/409	426/423
Hotel/Motel/Resort/B&B	\$79.45	\$126.61	\$83.35	\$51.09	\$58.94
Condo/Cottage/Vacation Home	\$94.88	\$177.62	\$86.35	\$54.28	\$63.68
RV Park/Campground	\$19.73	\$40.58	\$18.81	\$6.06	\$20.18
AVERAGE	\$70.40	\$126.43	\$69.11	\$41.75	\$50.54







### Visitor Profile Analysis January – December 2008

A total of 2,444 interviews were conducted with visitors in Lee County during the period of January – December 2008. A total sample of this size is considered accurate to plus or minus 1.96 percentage points at the 95% confidence level.

Throughout this report, statistically significant differences between percentages are noted by a, b, c, and d.

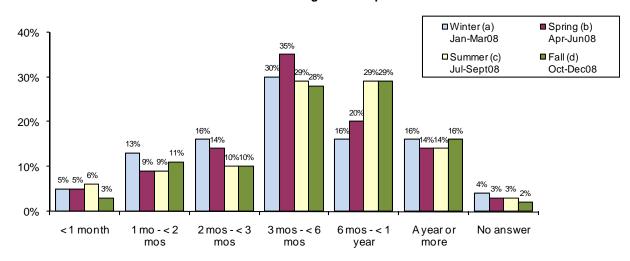




Started Talking About Trip										
	Annual	Winter (a) Jan-Mar08	Spring (b) Apr-Jun08	Summer (c) Jul-Sept08	Fall (d) Oct-Dec08					
Total Respondents	2,444	624	600	608	612					
< 1 month	5%	5%	5%	6%d	3%					
1 mo - < 2 mos	11%	13%	9%	9%	11%					
2 mos - < 3 mos	13%	16% cd	14%c	10%	10%					
3 mos - < 6 mos	30%	30%	35% acd	29%	28%					
6 mos - < 1 year	23%	16%	20%	29%ab	29%ab					
A year or more	15%	16%	14%	14%	16%					
No answer	3%	4%	3%	3%	2%					

Q3: When did you "start talking" about going on this trip?

#### Started Talking About Trip

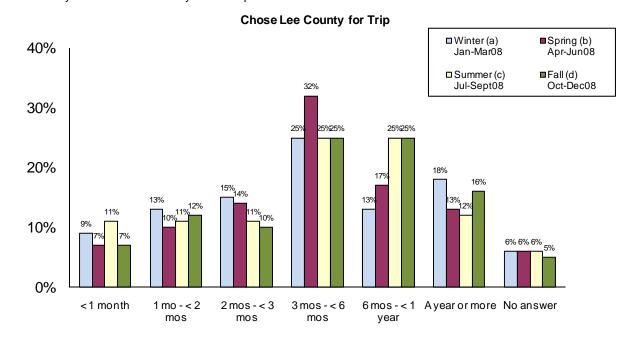






Chose Lee County for Trip										
	Annual	Winter (a) Jan-Mar08	Spring (b) Apr-Jun08	Summer (c) Jul-Sept08	Fall (d) Oct-Dec08					
Total Respondents	2,444	624	600	608	612					
< 1 month	8%	9%	7%	11%bd	7%					
1 mo - < 2 mos	11%	13%	10%	11%	12%					
2 mos - < 3 mos	13%	15%cd	14%cd	11%	10%					
3 mos - < 6 mos	27%	25%	32%acd	25%	25%					
6 mos - < 1 year	20%	13%	17%a	25%ab	25%ab					
A year or more	15%	18%bc	13%	12%	16%c					
No answer	6%	6%	6%	6%	5%					

Q4: When did you choose Lee County for this trip?

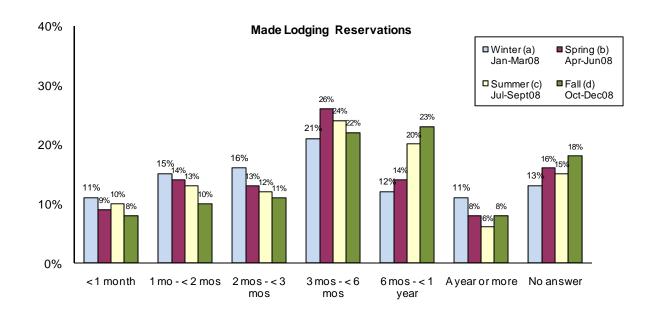






Made Lodging Reservations										
	Annual	Winter (a) Jan-Mar08	Spring (b) Apr-Jun08	Summer (c) Jul-Sept08	Fall (d) Oct-Dec08					
Total Respondents	2,444	624	600	608	612					
< 1 month	9%	11%	9%	10%	8%					
1 mo - < 2 mos	13%	15%d	14%	13%	10%					
2 mos - < 3 mos	13%	16%cd	13%	12%	11%					
3 mos - < 6 mos	23%	21%	26%a	24%	22%					
6 mos - < 1 year	17%	12%	14%	20%ab	23%ab					
A year or more	8%	11%cd	8%	6%	8%					
No answer	16%	13%	16%	15%	18%a					

Q5: When did you make lodging reservations for this trip?







Reserved Accommodations									
Annual Winter (a) Spring (b) Summer (c) Fall (c) Jan-Mar08 Apr-Jun08 Jul-Sept08 Oct-Dec									
Total Respondents	2,444	624	600	608	612				
Before leaving home	80%	80%	82%d	82%d	76%				
After arriving in Florida	6%	7%	5%	7%	6%				
On the road, but not in Florida	<1%	1%c	1%	<1%	<1%				
No Answer	14%	12%	13%	11%	18%				

Q6: Did you make accommodations reservations for your stay in Lee County:





Computer Access									
	Annual	Winter (a) Jan-Mar08	Spring (b) Apr-Jun08	Summer (c) Jul-Sept08	Fall (d) Oct-Dec08				
Total Respondents	2,444	624	600	608	612				
Yes	<u>91%</u>	89%	93%	92%	<u>88%</u>				
Home	24%	30%bcd	20%	21%	25%b				
Work	3%	4%c	3%	1%	2%				
Both Home and Work	64%	55%	70%ad	70%ad	61%a				
<u>No</u>	<u>8%</u>	<u>10%bc</u>	<u>7%</u>	7%	<u>10%bc</u>				

Q8: Do you have access to a computer?





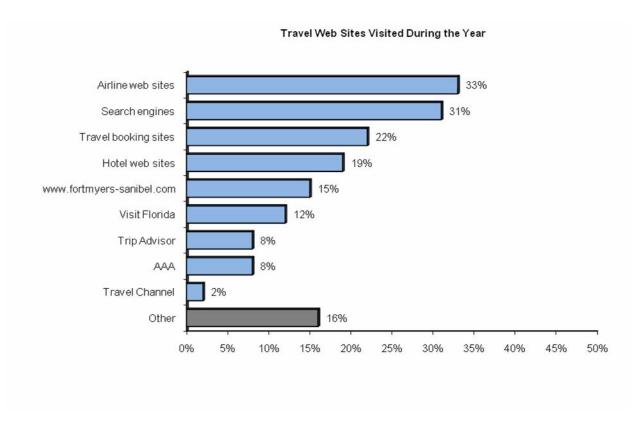
	Travel Web Sites Visited									
	Annual	Winter (a) Jan-Mar08	Spring (b) Apr-Jun08	Summer (c) Jul-Sept08	Fall (d) Oct-Dec08					
Total Respondents with computer access	2,207	556	554	561	536					
Visited web sites (net)	77%	73%	<u>78%</u>	<u>81%a</u>	<u>77%</u>					
Airline web sites	33%	31%	31%	32%	36%					
Search engines	31%	28%	32%d	38%ad	26%					
Travel booking sites	22%	22%	24%d	24%d	17%					
Hotel web sites	19%	23%bc	17%	18%	19%					
www.fortmyers-sanibel.com	15%	16%d	17%d	16%d	11%					
Visit Florida	12%	8%	13%a	15%a	13%a					
Trip Advisor	8%	5%	9%a	9%a	9%a					
AAA	8%	8%	8%	8%	8%					
Travel Channel	2%	1%	2%	1%	2%					
Other	16%	13%	17%a	17%a	17%					
Did not visit web sites	<u>19%</u>	23%bc	18%	<u>15%</u>	<u>20%c</u>					
No Answer	4%	4%	4%	4%	3%					

Q9: While planning this trip, which of the following web sites did you visit? (Please mark ALL that apply)









**Base: Respondents with Computer Access** 







	Reque	sting Informa	ition		
	Annual	Winter (a) Jan-Mar08	Spring (b) Apr-Jun08	Summer (c) Jul-Sept08	Fall (d) Oct-Dec08
Total Respondents	2,444	624	600	608	612
Requested Information (net)	32%	32%	32%	34%d	27%
Hotel Web Site	11%	11%	12%	11%	10%
Call hotel	6%	8%cd	6%	5%	5%
VCB Web Site	6%	5%	7%	10%ad	4%
Visitor guide	5%	5%	6%	6%	4%
Call local Chamber of					
Commerce	1%	2%	2%	1%	1%
Clipping and mailing coupon	1%	1%	<1%	1%	1%
Returning a Magazine's					
Reader Service Card	<1%	1%	1%	<1%	<1%
Call VCB	1%	<1%	1%	<1%	1%
Other	13%	14%	13%	13%	11%
Did not request information	<u>55%</u>	<u>55%</u>	<u>55%</u>	52%	<u>59%c</u>
No Answer	13%	13%	13%	14%	14%

Q10: For this trip, did you request any information about our area by...(Please mark ALL that apply.)

Travel Agent Assistance									
	Annual	Winter (a)	Spring (b)	Summer (c)	Fall (d)				
	Alliuai	Annual Jan-Mar08 Apr-Jun08 Jul-Sept08 Oct-Dec08							
Total Respondents	2,444	624	600	608	612				
Yes 6% 5% 5% 7% 9%ab									
No	92%	94%cd	94%cd	90%	89%				

Q11: Did a travel agent assist you with this trip?



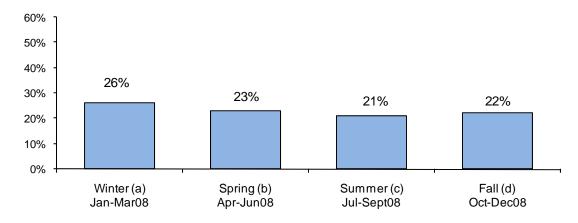




Recall of Lee County Promotions										
	Annual Winter (a) Spring (b) Summer (c) Fall (d)  Jan-Mar08 Apr-Jun08 Jul-Sept08 Oct-Dec08									
Total Respondents	2,444	624	600	608	612					
Yes	23%	26%	23%	21%	22%					
No	No 57% 55% 56% 57% 61%a									
Can't Recall	18%	18%	18%	19%d	15%					

Q13: Over the past six months, have you seen, read or heard any travel stories, advertising or promotions for the Lee County area?

#### **Recall of Promotions - Yes**



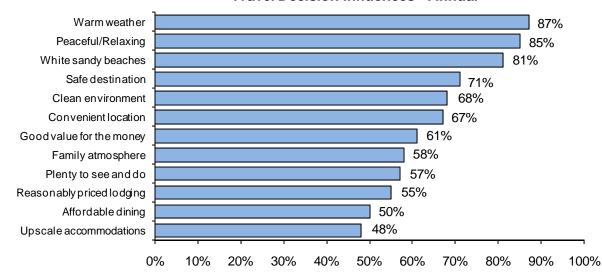




	Travel Decision Influences										
	Top 2 Box Scores						Top 2 Box Scores		res		
	Annual	Winter (a)	-1 5(-)	Summer (c)	. (.,		Annual   `	Winter (a)		Summer (c)	
	7	Jan-Mar08	Apr-Jun08	Jul-Sept08	Oct-Dec08		7 11 11 14 14 1	Jan-Mar08	Apr-Jun08	Jul-Sept08	Oct-Dec08
Peaceful/Relaxing	85%	84%	89%acd	84%	83%	Good value for the money	61%	56%	65%a	66%ad	59%
Warm weather	87%	92%bc	88%c	79%	90c%	Family atmosphere	58%	52%	66%ad	61%ad	53%
White sandy beaches	81%	80%	83%	81%	82%	Plenty to see and do	57%	56%	59%	56%	56%
Safe destination	71%	68%	77%acd	71%	69%	Reasonably priced lodging	55%	54%	57%d	59%d	51%
Clean environment	68%	65%	74%ad	69%	66%	Affordable dining	50%	47%	53%	53%a	48%
Convenient location	67%	65%	68%	67%	68%	Upscale accommodations	48%	44%	49%	52%ad	46%

Q14: When you were talking about coming to Lee County, if one (1) is "Not at All Influential" and five (5) is "Definitely Influential," how strongly did the following influence your selection?

#### **Travel Decision Influences - Annual**



<sup>\*</sup>Percentages shown reflect top 2 box scores (rating of 4 or 5)

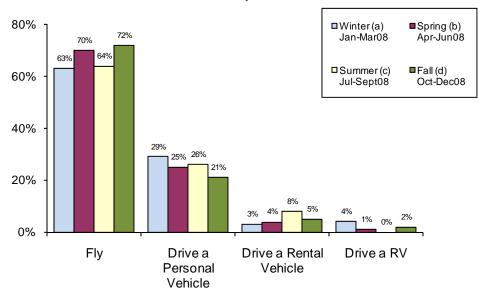




Mode of Transportation									
Annual Winter (a) Spring (b) Summer (c) Fall (d)  Jan-Mar08 Apr-Jun08 Jul-Sept08 Oct-Dec08									
Total Respondents	2,444	624	600	608	612				
Fly	67%	63%	70%a	64%	72%ac				
Drive a Personal Vehicle	25%	29%d	25%	26%d	21%				
Drive a Rental Vehicle	5%	3%	4%	8%abd	5%				
Drive a RV	2%	4%bcd	1%	<1%	2%c				
No Answer	1%	<1%	1%	<1%	1%				

Q1: How did you travel to our area? Did you...

#### **Mode of Transportation**

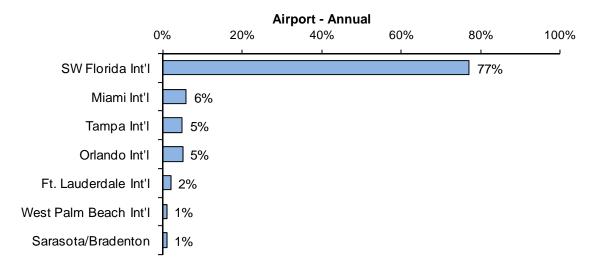






Airport									
	Annual	Winter (a) Jan-Mar08	Spring (b) Apr-Jun08	Summer (c) Jul-Sept08	Fall (d) Oct-Dec08				
Total Respondents who Flew	1,642	394	417	391	440				
SW Florida Int'l	77%	77%c	80%c	71%	80%c				
Miami Int'l	6%	4%	3%	10%ab	9%ab				
Tampa Int'l	5%	6%cd	6%cd	3%	3%				
Orlando Int'l	5%	4%	4%	9%abd	4%				
Ft. Lauderdale Int'l	2%	2%	1%	3%bd	1%				
West Palm Beach Int'l	1%	1%	<1%	<1%	<1%				
Sarasota/Bradenton	1%	<1%	1%	1%	<1%				
Other	3%	4%cd	4%d	2%	1%				

Q2: At which Florida airport did you land?

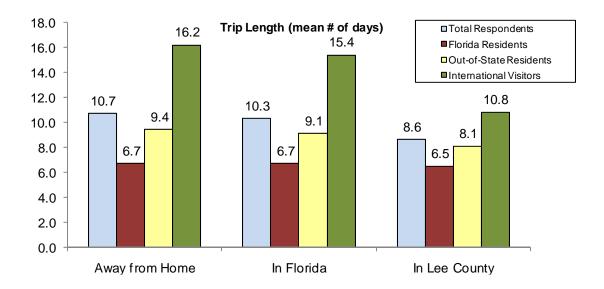






Trip Length								
	Total Respondents	Florida Residents	Out-of-State Residents	International Visitors				
Annual	2,444	137	1,445	529				
	Mean # of days	Mean # of days	Mean # of days	Mean # of days				
Away from Home	10.7	6.7	9.4	16.2				
In Florida	10.3	6.7	9.1	15.4				
In Lee County	8.6	6.5	8.1	10.8				

Q7: On this trip, how many days will you be:





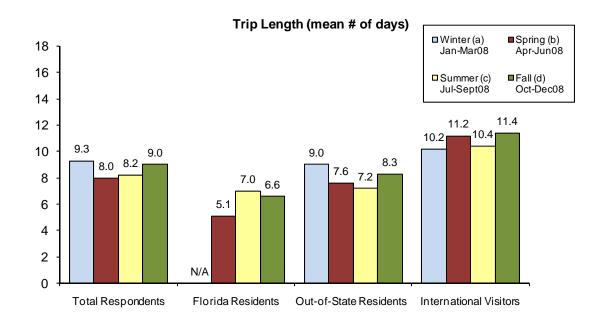


Trip Length - In Lee County									
	Annual Winter (a) Spring (b) Summer (c) Jan-Mar08 Apr-Jun08 Jul-Sept08								
Total Respondents	2,444	624	600	608	612				
	Mean # of days	Mean # of days	Mean # of days	Mean # of days	Mean # of days				
Total Respondents	8.6	9.3bc	8.0	8.2	9.0bc				
Florida Residents*	6.5	N/A	5.1	7.0	6.6				
Out-of-State Residents	8.1	9.0bcd	7.6	7.2	8.3				
International Visitors	10.8	10.2	11.2ac	10.4	11.4ac				

Q7: On this trip, how many days will you be:

\*Note: Insufficient number of responses for reliable statistical analysis. Please interpret results with caution.

N/A = Base too small for statistical analysis.



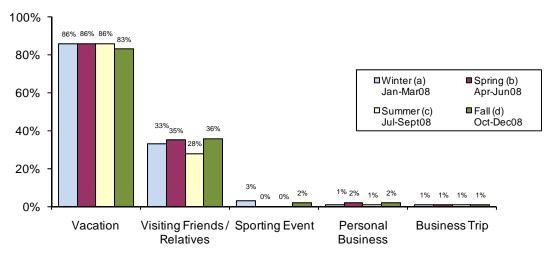




Reason for Visit									
	Annual	Winter (a) Jan-Mar08	Spring (b) Apr-Jun08	Summer (c) Jul-Sept08	Fall (d) Oct-Dec08				
Total Respondents	2,444	624	600	608	612				
Vacation	86%	86%	86%	86%	83%				
Visiting Friends / Relatives	33%	33%	35%c	28%	36%c				
Sporting Event	2%	3%bc	<1%	<1%	2%bc				
Personal Business	1%	1%	2%	1%	2%				
Business Trip	1%	1%	1%	1%	1%				
Other	3%	5%d	4%	3%	2%				

Q15: Did you come to our area for... (Please mark all that apply.)

#### **Reason for Visit**







	First Time	Visitors to Le	e County		
	Annual	Winter (a) Jan-Mar08	Spring (b) Apr-Jun08	Summer (c) Jul-Sept08	Fall (d) Oct-Dec08
Total					
Base: Total Respondents	2,444	624	600	608	612
Yes	28%	27%d	27%d	35%abd	21%
No	71%	71%c	72%c	64%	77%ac
No answer	1%	2%	1%	1%	2%
Florida Residents					
Base: Florida Residents	137	11	34*	68	23*
Yes	19%	N/A	20%	18%	13%
No	80%	N/A	77%	82%	81%
No answer	2%	N/A	3%		6%
Out-of-State Residents					
Base: Out-of-State Residents	1,445	423	400	292	329
Yes	24%	22%	26%	32%	17%
No	75%	77%	74%	68%	82%
No answer	1%	1%	1%	<1%	1%
International Visitors					
Base: International Visitors	529	102	80	179	167
Yes	44%	53%b	44%	50%	33%
No	54%	47%	56%	49%	64%
No answer	1%	1%		1%	2%

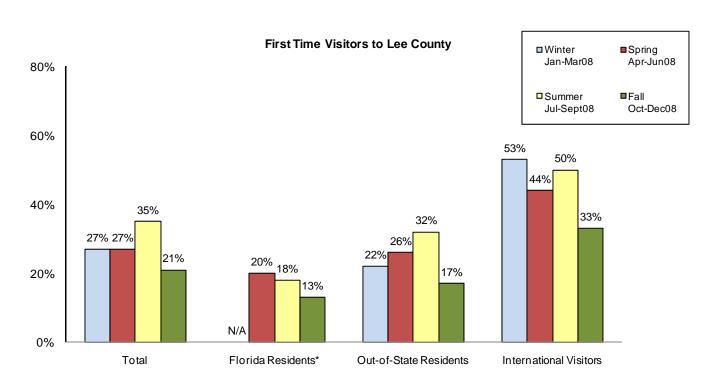
Q20: Is this your first visit to Lee County?

\*Note: Insufficient number of responses for reliable statistical analysis. Please interpret results with caution. N/A = Base too small for statistical analysis









Q20: Is this your first visit to Lee County?

\*Note: Insufficient number of responses for reliable statistical analysis during spring and fall seasons. Please interpret results with caution. N/A = Base too small for statistical analysis.

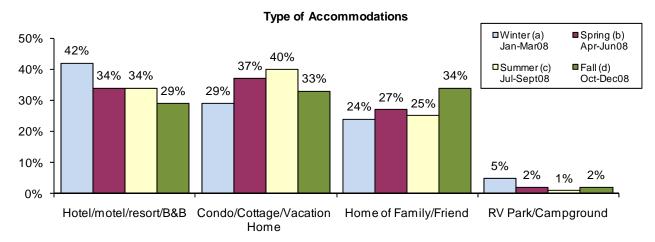






	Type of A	ccommodat	ions		
	Annual	Winter (a) Jan-Mar08	Spring (b) Apr-Jun08	Summer (c) Jul-Sept08	Fall (d) Oct-Dec08
Total Respondents:	2,444	624	600	608	612
Hotel/Motel/Resort/B&B	34%	42%bcd	34%	34%	<u>29%</u>
Hotel/motel/inn	24%	31%bcd	24%	22%	21%
Resort	10%	11%	10%	11%	8%
B&B	<1%	<1%	<1%	1%	<1%
Home of family/friend	27%	24%	27%	25%	34%abc
Condo/Cottage/Vacation Home	34%	29%	37%a	40%ad	33%
Rented home/condo	25%	23%	27%	28%	23%
Borrowed home/condo	6%	4%	7%	6%	7%a
Owned home/condo	3%	2%	3%	6%abd	3%
RV Park/Campground	3%	5%bcd	<u>2%c</u>	<u>1%</u>	<u>2%</u>
Day trip (no accommodations)	<u>1%</u>	<u>1%</u>	<u>&lt;1%</u>	<u>&lt;1%</u>	<u>&lt;1%</u>
No answer	<1%		<1%		<1%

Q25: Are you staying overnight (either last night or tonight)...

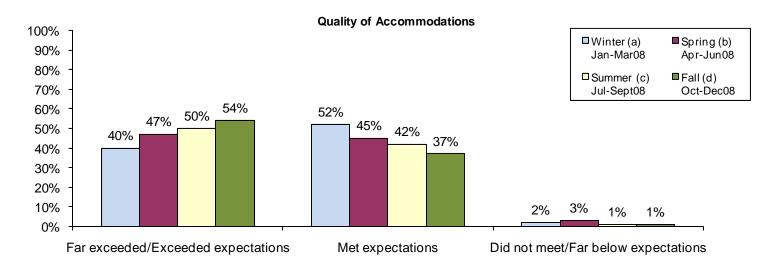






Quality of Accommodations									
	Annual	Winter (a) Jan-Mar08	Spring (b) Apr-Jun08	Summer (c) Jul-Sept08	Fall (d) Oct-Dec08				
Total Respondents	2,444	624	600	608	612				
Far exceeded/Exceeded expectations	48%	40%	47%a	50%a	54%ab				
Met expectations	44%	52%bcd	45%d	42%	37%				
Did not meet/Far below expectations	2%	2%	3%	1%	1%				
No Answer	6%	6%	5%	7%	8%				

Q26: How would you describe the quality of your accommodations? Do you feel that they:





Total Respondents

Visiting Friends/Relatives

**Beaches** 

Relaxing

Dining out

Swimming

Sightseeing

Photography

Bars/Nightlife

Bicycle Riding

Birdwatching

Miniature Golf

**Guided Tour** 

Sporting Event

Cultural Events

Fishing

Boating

Golfing

Tennis

Other

Watching Wildlife

Exercise/Working Out

Parasailing/Jet Skiing

Kayaking/Canoeing

Scuba Diving/Snorkeling

Attractions

Shopping

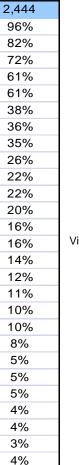
Shelling

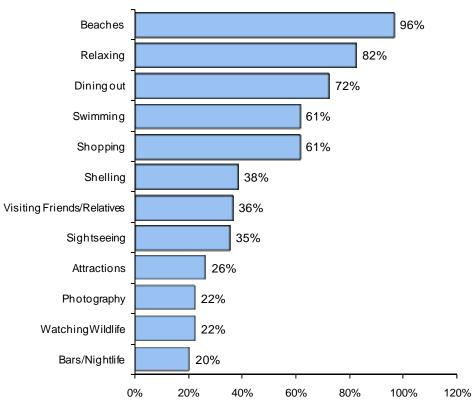
**Activities Enjoyed** 



### **Trip Activities**

#### **Most Frequently Enjoyed Activities**





Q28: What activities or interests are you enjoying while in Lee County? (Please mark ALL that apply.)



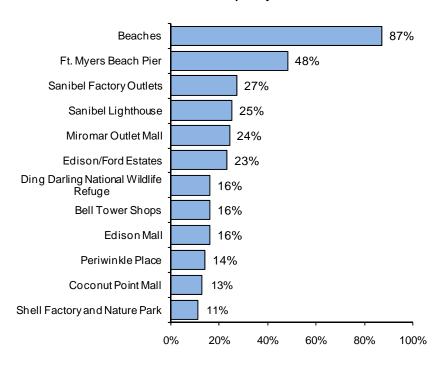




### **Trip Activities**

Attractions Visited					
Total Respondents	2,444				
Beaches	87%				
Ft. Myers Beach Pier	48%				
Sanibel Factory Outlets	27%				
Sanibel Lighthouse	25%				
Miromar Outlet Mall	24%				
Edison/Ford Estates	23%				
Ding Darling National Wildlife Refuge	16%				
Bell Tower Shops	16%				
Edison Mall	16%				
Periwinkle Place	14%				
Coconut Point Mall	13%				
Shell Factory and Nature Park	11%				
Gulf Coast Town Center	8%				
Manatee Park	4%				
Bailey-Matthews Shell Museum	3%				
Broadway Palm Dinner Theatre	3%				
Barbara B. Mann Performing Arts Hall	1%				
Babcock Wilderness Adventures	1%				
Other	6%				
None/No Answer	3%				

#### **Most Frequently Visited Attractions**



Q29: On this trip, which attractions are you visiting? (Please mark ALL that apply.)

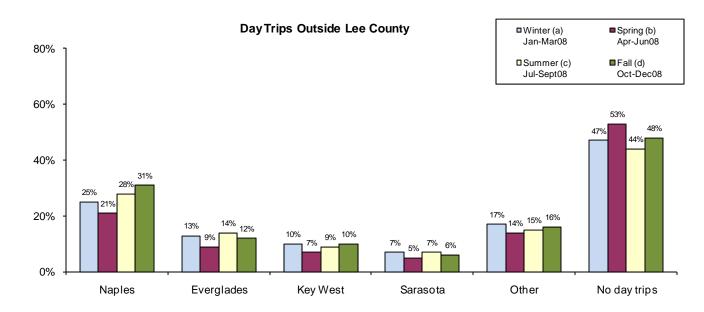




# **Trip Activities**

Day Trips Outside Lee County					
	Annual	Winter (a) Jan-Mar08	Spring (b) Apr-Jun08	Summer (c) Jul-Sept08	Fall (d) Oct-Dec08
Total Respondents	2,444	624	600	608	612
Any Day Trips (net)	<u>46%</u>	<u>47%b</u>	<u>41%</u>	<u>48%b</u>	<u>48%b</u>
Naples	27%	25%	21%	28%b	31%ab
Everglades	12%	13%	9%	14%b	12%
Key West	9%	10%	7%	9%	10%
Sarasota	6%	7%	5%	7%	6%
Other	15%	17%	14%	15%	16%
No day trips	48%	47%	<u>53%c</u>	44%	48%
No answer	6%	6%	6%	8%	4%

Q30: Where did you go on day trips outside Lee County?



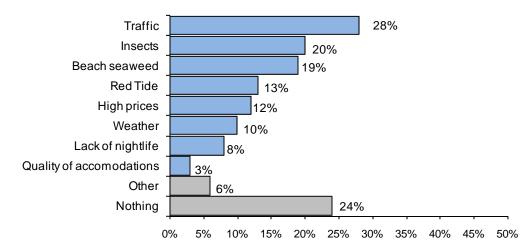




# **Lee County Experience**

Lee County Experience and Future Plans					
Least Liked Features	Annual	Winter (a) Jan-Mar08	Spring (b) Apr-Jun08	Summer (c) Jul-Sept08	Fall (d) Oct-Dec08
Total Respondents	2,444	624	600	608	612
Traffic	28%	45%bcd	27%c	12%	28%c
Insects	20%	7%	22%ad	37%abd	16%a
Beach seaweed	19%	18%d	16%d	32%abd	11%
Red Tide	13%	16%bd	10%	14%b	12%
High prices	12%	15%c	13%c	7%	13%c
Weather	10%	12%b	6%	15%bd	9%b
Lack of nightlife	8%	6%	7%	9%	10%a
Quality of accomodations	3%	3%	2%	4%b	2%
Other	6%	5%	5%	8%	5%
Nothing	24%	23%c	27%c	18%	30%ac

Q34: Which features do you like least about this area? (Please mark ALL that apply.)



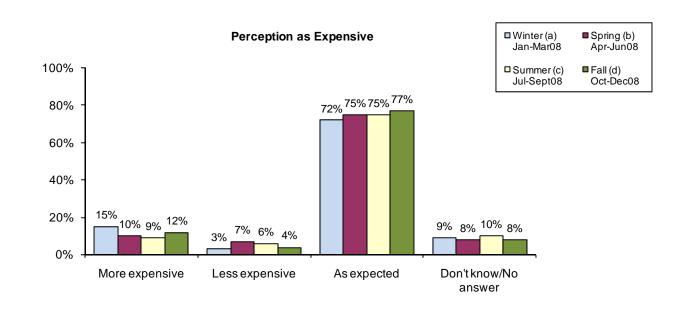




# **Lee County Experience**

Perception of Lee County as Expensive					
Perception of Lee County as Expensive	Annual	Winter (a) Jan-Mar08	Spring (b) Apr-Jun08	Summer (c) Jul-Sept08	Fall (d) Oct-Dec08
Total Respondents	2,444	624	600	608	612
More expensive	11%	15%bc	10%	9%	12%
Less expensive	5%	3%	7%ad	6%a	4%
As expected	75%	72%	75%	75%	77%a
Don't know/No answer	9%	9%	8%	10%	8%

Q31: From your experience, would you say that our area is more expensive, less expensive, or as expensive as you had expected?





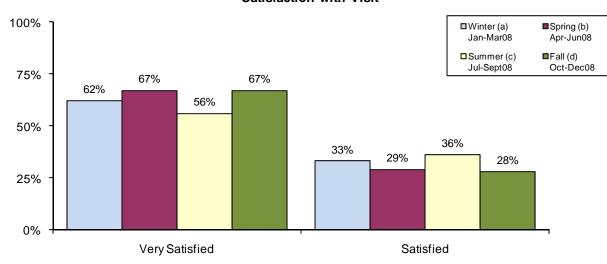


# **Lee County Experience**

Satisfaction with Visit					
Satisfaction with Visit	Annual	Winter (a) Jan-Mar08	Spring (b) Apr-Jun08	Summer (c) Jul-Sept08	Fall (d) Oct-Dec08
Total Respondents	2,444	624	600	608	612
Satisfied	94%	94%	<u>96%c</u>	<u>93%</u>	<u>95%c</u>
Very Satisfied	63%	62%	67%c	56%	67%ac
Satisfied	32%	33%	29%	36%bd	28%
Neither	2%	2%d	1%	2%d	1%
Dissatisfied/Very Dissatisfied	1%	1%	<1%	1%	<1%
Don't know/no answer	3%	3%	3%	4%	3%

Q33: How satisfied are you with your stay in Lee County?

#### Satisfaction with Visit





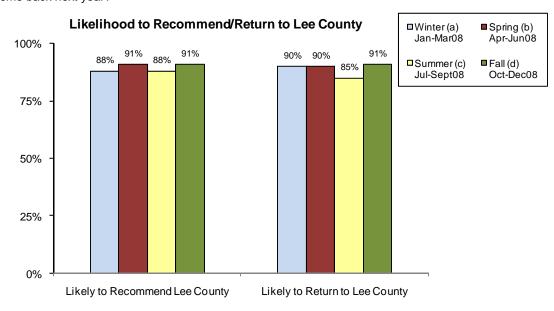


#### **Future Plans**

Likelihood to Recommend/Return to Lee County									
Likelihood to Recommend/Return to Lee County	Annual	Winter (a) Jan-Mar08	Spring (b) Apr-Jun08	Summer (c) Jul-Sept08	Fall (d) Oct-Dec08				
Total Respondents	2,444	624	600	608	612				
Likely to Recommend Lee County	89%	88%	91%	88%	91%				
Likely to Return to Lee County	89%	90%c	90%c	85%	91%c				
Base: Total Respondents Planning to Return	2,178	562	538	519	559				
Likely to Return Next Year	58%	60%c	55%	52%	65%bc				

Q32: Would you recommend Lee County to a friend over other vacation areas in Florida?

Q35: Will you come back to Lee County? Q36: Will you come back next year?







# **Visitor and Travel Party Demographic Profile**

	Travel Party										
	Annual	Winter (a) Jan-Mar08	Spring (b) Apr-Jun08	Summer (c) Jul-Sept08	Fall (d) Oct-Dec08						
Total Respondents	2,444	624	600	608	612						
Family	39%	29%	46%ad	48%ad	31%						
Couple	37%	48%bcd	30%	30%	41%bc						
Group of couples/friends	12%	10%	13%	11%	15%a						
Single	7%	7%	5%	6%	9%bc						
Other	4%	4%	4%	3%	4%						
Mean travel party size	3.3	2.8	3.6ad	3.6ad	3.1a						
Mean adults in travel party	2.7	2.5	2.7a	2.8a	2.7a						

Q22: On this trip, are you traveling:

Q23: Including yourself, how many people are in your immediate travel party?



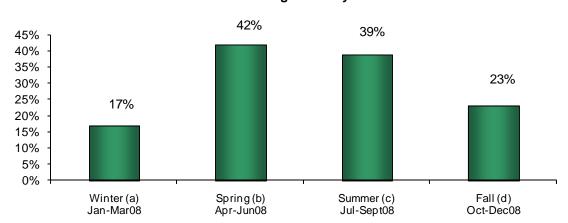


### **Visitor and Travel Party Demographic Profile**

Travel Parties with Children									
	Annual Winter (a) Spring (b) Summer (c) Fa								
Total Respondents	2,444	624	600	608	612				
Traveling with any children (net)	<u>30%</u>	<u>17%</u>	<u>42%ad</u>	<u>39%ad</u>	<u>23%a</u>				
Any younger than 6	14%	8%	17%a	16%a	14%a				
Any 6 - 11 years old	14%	8%	19%ad	19%ad	10%				
Any 12 - 17 years old	14%	7%	22%ad	21%ad	8%				

Q24: How many of those people are: Younger than 6 years old/6-11 years old/12-17 years old/Adults

#### **Traveling With Any Children**







### **Visitor and Travel Party Demographic Profile**

	Visitor Demographic Profile									
	Annual	Winter (a) Jan-Mar08	Spring (b) Apr-Jun08	Summer (c) Jul-Sept08	Fall (d) Oct-Dec08					
Total Respondents	2,444	624	600	608	612					
Vacations per year (mean)	2.8	2.9b	2.5	2.9	2.9b					
Short getaways per year (mean)	4.0	4.4c	4.1c	3.5	4.0c					
Age of respondent (mean)	47.6	51.4bcd	45.91c	44.3	48.8bc					
Annual household income (mean)	\$96,051	\$94,332	\$99,178	\$94,972	\$95,563					
Marital Status										
Married	71%	71%	72%	69%	72%					
Single	16%	15%	16%	18%	14%					
Other	11%	11%	11%	10%	12%					
Gender of Respondent										
Male	29%	28%	26%	31%	31%					
Female	68%	69%	72%cd	66%	66%					

Q37: How many vacations, lasting FIVE (5) OR MORE NIGHTS AWAY FROM HOME, do you take in an average year?

Q38: And how many short getaway trips, lasting AT LEAST (1) BUT NOT MORE THAN FOUR (4) NIGHTS AWAY FROM HOME, do you take in an average year?

Q41: What is your age, please?

Q43: What is your total annual household income before taxes?

Q40: Are you: Married/Single/Other







# **Visitor Origin and Visitation Estimates**

	Total Visitation										
		Annual	Winter (a) Jan-Mar08	Spring (b) Apr-Jun08	Summer (c) Jul-Sept08	Fall (d) Oct-Dec08					
Paid Accommodations	43%	2,065,760	529,663	613,596	453,905	468,596					
Friends/Relatives	57%	2,688,078	764,581	690,806	594,633	638,058					
Total Visitation		4,753,838	1,294,244	1,304,402	1,048,538	1, 106, 654					
			tor Origin								
	Vis	itors Staying in	Paid Accomm	odations							
United States	73%	1,514,711	432,029	513,219	283,988	297,326					
Germany	8%	170,691	9,763	35,618	67,729	54,807					
UK	6%	129,026	14,645	21,047	47,529	43,845					
Canada	6%	116,930	51,258	22,666	13,071	27,403					
Scandinavia	2%	44,353	6,102	1,619	10,694	16,442					
Ireland	1%	28,224	3,661		8,318	9,591					
BeNeLux	1%	26,880	2,441	3,238	14,259	5,481					
France	1%	14,784	1,220	4,857	4,753	2,740					
Switzerland	1%	14,784		4,857	1,188	2,740					
Austria	<1%	8,064	2,441		1,188	2,740					
Other Europe	<1%	9,408	1,220	3,238		1,370					
Other/No Answer	1%	18,816	4,882	1,619	2,376	2,740					





# **Visitor Origin and Visitation Estimates**

	Total Visitation									
	%	Annual	Winter (a)	Spring (b)	Summer (c)	Fall (d)				
			Jan-Mar08	Apr-Jun08	Jul-Sept08	Oct-Dec08				
U.S. Regions (Paid Accommodations)										
South (including Florida)	23%	352,133	40,274	134,376	122,388	58,917				
Midwest	39%	595,401	201,370	200,754	89,117	108,243				
Northeast	18%	268,804	107,397	71,235	33,271	56,177				
West	2%	36,289	7,323	17,809	3,565	8,221				
No Answer	17%	260,740	75,666	89,044	35,647	65,768				
		Top DMAs (Pai	d Accommoda	tions)						
Indianapolis	5%	77,953	20,747	27,523	20,200	8,221				
Chicago	5%	73,921	21,968	19,428	15,447	17,812				
New York	4%	67,201	20,747	11,333	14,259	17,812				
Boston	4%	53,761	31,731	9,714	4,753	8,221				
Minneapolis-St. Paul	3%	40,321	21,968	8,095		9,591				
Cleveland-Akron	3%	40,321	14,645	6,476	7,129	10,961				
Detroit	3%	38,977	15,865	14,571	2,376	6,851				
Tampa-Saint Petersburg	2%	36,289	4,882	8,095	13,071	9,591				
Philadelphia	2%	34,945	9,763	9,714	10,694	5,481				
Miami	2%	34,945		14,571	16,635	4,110				
Orlando	2%	34,945		9,714	17,823	6,851				
Saint Louis	2%	33,601	8,543	16,190	7,129	2,740				
Florida residents	9%	142,466	6,102	46,951	64,165	23,293				





### Occupancy Data Analysis January – December 2008

Property managers were interviewed each month during the period from January to December 2008 to provide data for that specific month. Results shown on the following pages are a combination of the samples interviewed in each of the twelve months. Therefore, base sizes shown do not reflect total number of properties but rather total number of completed <u>interviews</u>, as most properties participated during multiple months.





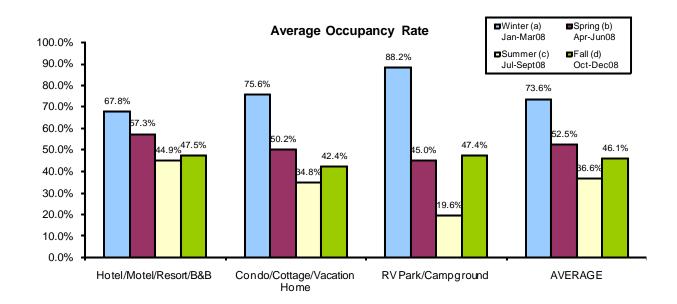


### **Occupancy**

Average Occupancy Rate	Annual	Winter (a) Jan-Mar08	Spring (b) Apr-Jun08	Summer (c) Jul-Sept08	Fall (d) Oct-Dec08
Total Property Managers Responding	1,674	397	442	408	426
		Ave	rage Occupancy	- %	
Hotel/Motel/Resort/B&B	54.2%	67.8%bcd	57.3%cd	44.9%	47.5%
Condo/Cottage/Vacation Home	50.6%	75.6%bcd	50.2%cd	34.8%	42.4%c
RV Park/Campground	46.7%	88.2%bcd	45.0%c	19.6%	47.4%c
AVERAGE	51.6%	73.6%bcd	52.5%c	36.6%	46.1%c

Q18: What was your overall average occupancy rate for the season?

Q19: What was your average daily rate (ADR) in this season?





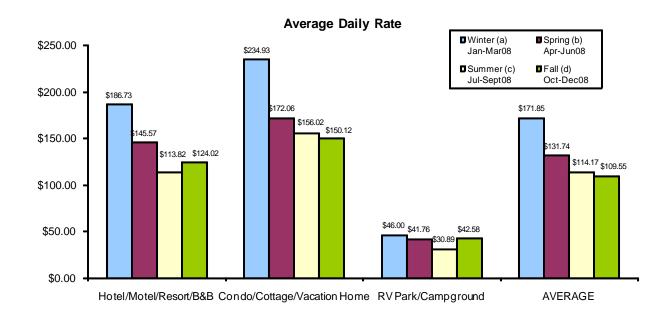


### **Daily Rates**

Average Daily Rate	Annual	Winter (a) Jan-Mar08	Spring (b) Apr-Jun08	Summer (c) Jul-Sept08	Fall (d) Oct-Dec08
Total Property Managers Responding	1,664	395	437	409	423
		Ave	rage Daily Rate	- \$	
Hotel/Motel/Resort/B&B	\$146.57	\$186.73	\$145.57	\$113.82	\$124.02
Condo/Cottage/Vacation Home	\$187.44	\$234.93	\$172.06	\$156.02	\$150.12
RV Park/Campground	\$42.23	\$46.00	\$41.76	\$30.89	\$42.58
AVERAGE	\$136.50	\$171.85	\$131.74	\$114.17	\$109.55

Q18: What was your overall average occupancy rate for the season?

Q19: What was your average daily rate (ADR) in this season?





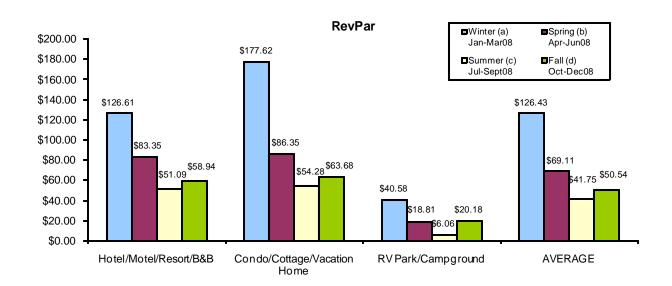


#### **RevPAR**

RevPAR	Annual	Winter (a) Jan-Mar08	Spring (b) Apr-Jun08	Summer (c) Jul-Sept08	Fall (d) Oct-Dec08
Total Property Managers Responding	1,674/1,664	397/395	442/437	408/409	426/423
			RevPAR - \$		
Hotel/Motel/Resort/B&B	\$79.45	\$126.61	\$83.35	\$51.09	\$58.94
Condo/Cottage/Vacation Home	\$94.88	\$177.62	\$86.35	\$54.28	\$63.68
RV Park/Campground	\$19.73	\$40.58	\$18.81	\$6.06	\$20.18
AVERAGE	\$70.40	\$126.43	\$69.11	\$41.75	\$50.54

Q18: What was your overall average occupancy rate for the season?

Q19: What was your average daily rate (ADR) in this season?

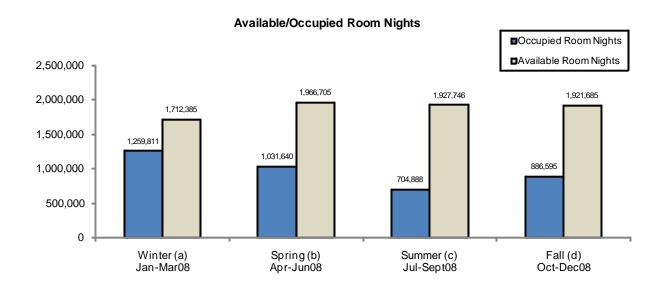






### **Room/Unit/Site Nights**

	Annual	Winter (a) Jan-Mar08	Spring (b) Apr-Jun08	Summer (c) Jul-Sept08	Fall (d) Oct-Dec08
Occupied Room Nights					
Hotel/Motel/Resort/B&B	2,069,479	626,526	552,775	445,962	444,216
Condo/Cottage/Vacation Home	1,033,813	372,457	272,056	173,571	215,729
RV Park/Campground	779,642	260,828	206,809	85,355	226,650
Total	3,882,934	1,259,811	1,031,640	704,888	886,595
Available Room Nights					
Hotel/Motel/Resort/B&B	3,817,698	924,058	965,338	993,533	934,769
Condo/Cottage/Vacation Home	2,042,258	492,616	542,127	498,917	508,598
RV Park/Campground	1,668,565	295,711	459,240	435,296	478,318
Total	7,528,521	1,712,385	1,966,705	1,927,746	1,921,685







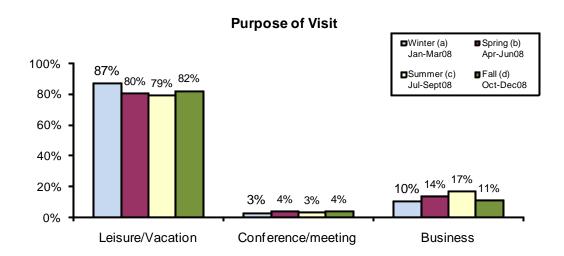
### **Lodging Management Estimates**

Guest Profile								
	Annual	Winter (a) Jan-Mar08	Spring (b) Apr-Jun08	Summer (c) Jul-Sept08	Fall (d) Oct-Dec08			
Total Property Managers Responding	1,459	365	395	342	357			
Purpose of Visit								
Leisure/Vacation	82%	87%bcd	80%	79%	82%			
Conference/meeting	4%	3%	4%	3%	4%			
Business	13%	10%	14%	17%ad	11%			
Total Property Managers Responding	1,588	375	419	392	402			
Average guests per room	2.5	2.6c	2.6c	2.4	2.5			
Total Property Managers Responding	1,570	371	414	387	398			
Average length of stay in nights	7.3	9.9bcd	6.5	5.9	7.0c			

Q23: What percent of your room/site/unit occupancy was generated by:

Q18: What was your average number of guests per room/site/unit?

Q19: What was the average length of stay (in nights) of your guests?

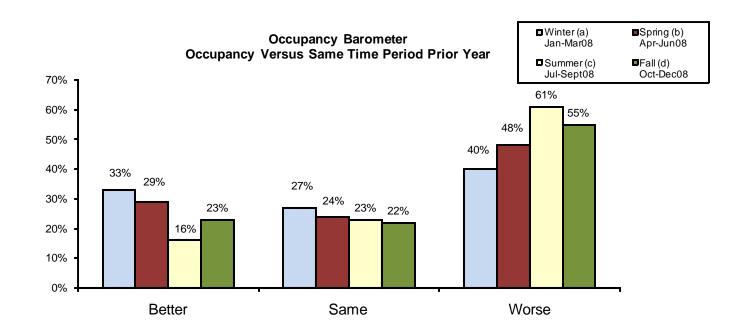






Occupancy									
	Annual Winter (a) Spring (b) Summer (c) Fall (d)  Jan-Mar08 Apr-Jun08 Jul-Sept08 Oct-Dec08								
Total Property Managers Responding	1,632	384	423	407	418				
Better	25%	33%cd	29%c	16%	23%c				
Same	24%	27%	24%	23%	22%				
Worse	51%	40%	48%a	61%ab	55%ab				

Q25: Was your [month] occupancy better, the same, or worse than it was in [same month] of last year? How about your property's [month] revenue – better, the same, or worse than [same month] of last year?

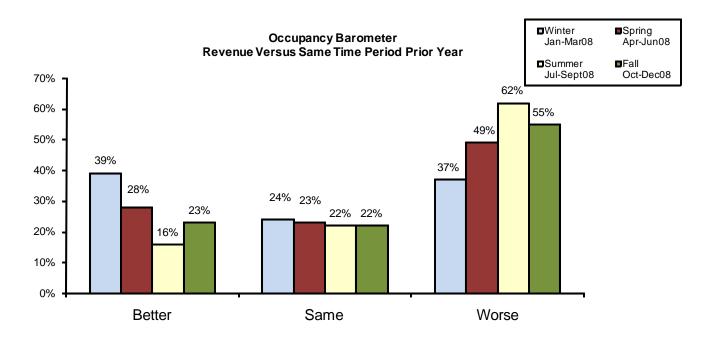






Revenue									
	Annual	Winter	Spring	Summer	Fall				
	Ailliuai	Jan-Mar08	Apr-Jun08	Jul-Sept08	Oct-Dec08				
Total Property Managers Responding	1,587	375	408	399	405				
Better	26%	39%bcd	28%c	16%	23%c				
Same	23%	24%	23%	22%	22%				
Worse	51%	37%	49%a	62%ab	55%a				

Q25: Was your [month] occupancy better, the same, or worse than it was in [same month] of last year? How about your property's [month] revenue – better, the same, or worse than [same month] of last year?



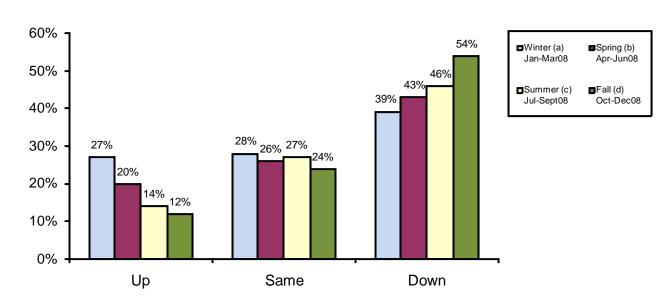




Level of Reservations for Next 3 Months Compared to Prior Year								
Annual Winter (a) Spring (b) Summer (c) Fall Jan-Mar08 Apr-Jun08 Jul-Sept08 Oct-I								
Total Property Managers Responding	1,611	379	421	401	410			
Up	18%	27%bcd	20%cd	14%	12%			
Same	26%	28%	26%	27%	24%			
Down	46%	39%	43%	46%a	54%abc			

Q26: Compared to the same time period of last year, is your property's total level of reservations up, the same, or down for the next three months?

#### Level of Reservations for Next 3 Months Compared to Prior Year



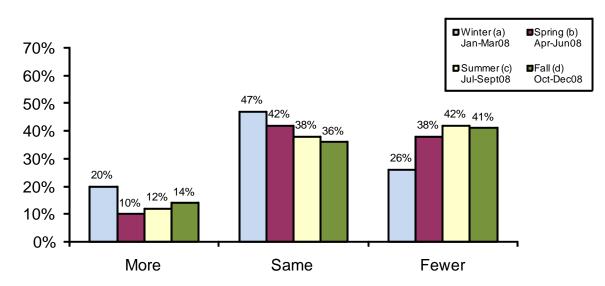




Origin of Guests for Next 3 Months Compared to Last Year								
	U.S. out-of-state							
Annual Winter (a) Spring (b) Summer (c) Fall (d)  Jan-Mar08 Apr-Jun08 Jul-Sept08 Oct-Dec08								
Total Property Managers Responding:	1,414	332	372	348	362			
More	14%	20%bcd	10%	12%	14%			
Same	41%	47%cd	42%	38%	36%			
Fewer	37%	26%	38%a	42%a	41%a			
Not Applicable	9%	8%	10%	8%	10%			

Q27: Now thinking about the specific origins of your guests, for the next three months, do you expect more, the same, or fewer guests from each of the following areas than you had at the same time last year?

#### U.S. Out-of-State Guests for Next 3 Months Compared to Last Year

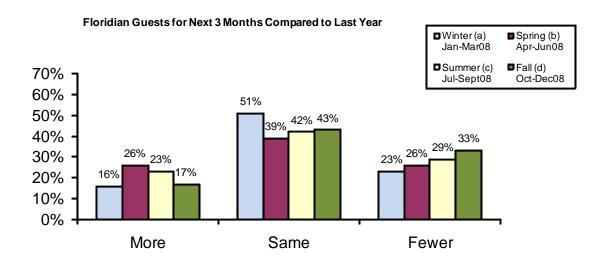






Origin of Guests for Next 3 Months Compared to Last Year								
		Floridians						
Annual Winter (a) Spring (b) Summer (c) Fall (d)  Jan-Mar08 Apr-Jun08 Jul-Sept08 Oct-Dec08								
Total Property Managers Responding:	1,423	326	379	359	359			
More	21%	16%	26%ad	23%a	17%			
Same	43%	51%bcd	39%	42%	43%			
Fewer	28%	23%	26%	29%	33%a			
Not Applicable	8%	10%	9%	7%	7%			

Q27: Now thinking about the specific origins of your guests, for the next three months, do you expect more, the same, or fewer guests from each of the following areas than you had at the same time last year?

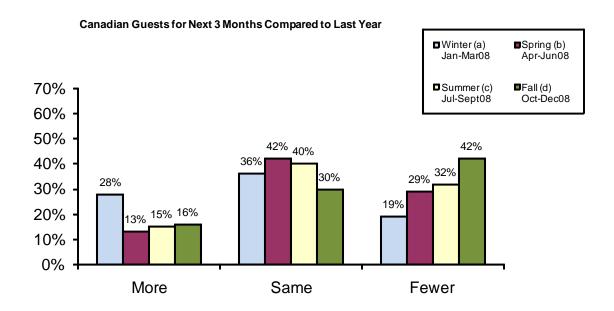






Origin of Guests for Next 3 Months Compared to Last Year								
		Canadians						
Annual Winter (a) Spring (b) Summer (c) Fall (d)  Jan-Mar08 Apr-Jun08 Jul-Sept08 Oct-Dec08								
Total Property Managers Responding:	1,289	318	339	287	345			
More	18%	28%bcd	13%	15%	16%			
Same	36%	36%	42%d	40%d	30%			
Fewer	31%	19%	29%a	32%a	42%abc			
Not Applicable	15%	18%d	16%	13%	12%			

Q27: Now thinking about the specific origins of your guests, for the next three months, do you expect more, the same, or fewer guests from each of the following areas than you had at the same time last year?

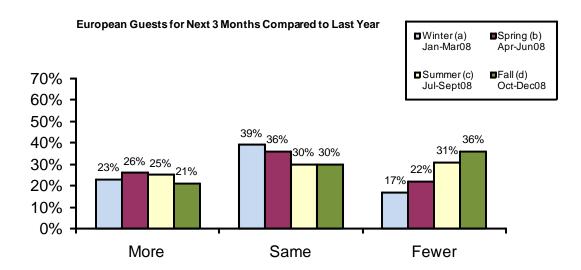






Origin of Guests for Next 3 Months Compared to Last Year								
Europeans								
Annual Winter (a) Spring (b) Summer (c) Fall (d)  Jan-Mar08 Apr-Jun08 Jul-Sept08 Oct-Dec08								
Total Property Managers Responding:	1,258	311	334	275	338			
More	23%	23%	26%	25%	21%			
Same	34%	39%cd	36%	30%	30%			
Fewer	26%	17%	22%	31%ab	36% ab			
Not Applicable	17%	22%cd	16%	15%	14%			

Q27: Now thinking about the specific origins of your guests, for the next three months, do you expect more, the same, or fewer guests from each of the following areas than you had at the same time last year?

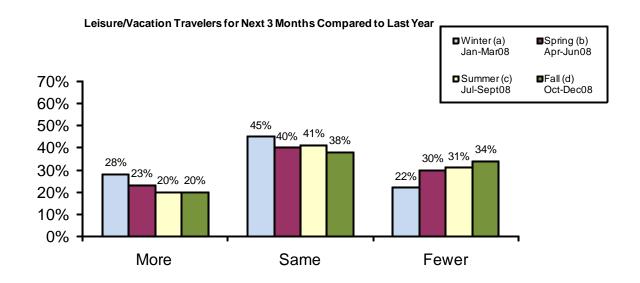






Type of Travelers for Next 3 Months Compared to Last Year							
	Le	eisure/Vacatio	n				
Annual Winter (a) Spring (b) Summer (c) Fall (d)  Jan-Mar08 Apr-Jun08 Jul-Sept08 Oct-Dec08							
Total Property Managers Responding:	1,436	348	386	348	354		
More	23%	28%cd	23%	20%	20%		
Same	41%	45%	40%	41%	38%		
Fewer	29%	22%	30%a	31%a	34%a		
Not Applicable	7%	6%	7%	7%	8%		

Q28: Compared to the same three months last year, will the following types of travelers generate more, the same, or less business for your property in the next three months?



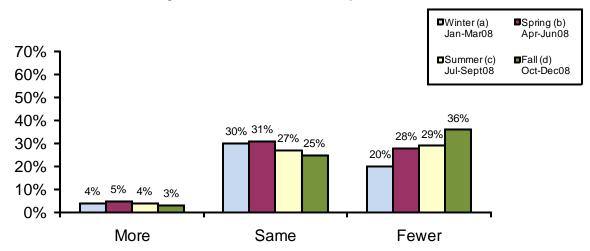




Type of Travelers for Next 3 Months Compared to Last Year									
	Conf	erences/Meeti	ngs						
	Annual Winter (a) Spring (b) Summer (c) Fall (d)  Jan-Mar08 Apr-Jun08 Jul-Sept08 Oct-Dec08								
Total Property Managers Responding:	1,120	299	311	251	259				
More	4%	4%	5%	4%	3%				
Same	28%	30%	31%	27%	25%				
Fewer	28%	20%	28%a	29%a	36%ab				
Not Applicable	40%	45%bd	37%	41%	36%				

Q28: Compared to the same three months last year, will the following types of travelers generate more, the same, or less business for your property in the next three months?

#### Conferences/Meetings Travelers for Next 3 Months Compared to Last Year

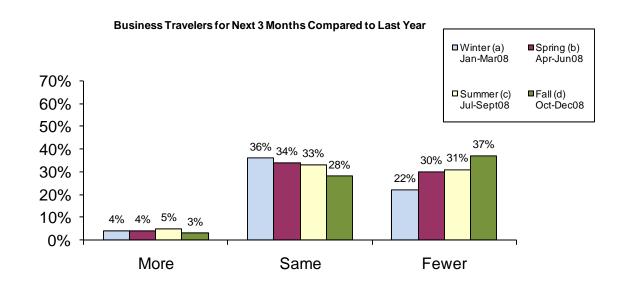






Type of Travelers for Next 3 Months Compared to Last Year							
Business							
Annual Winter (a) Spring (b) Summer (c) Fall (d)  Jan-Mar08 Apr-Jun08 Jul-Sept08 Oct-Dec08							
Total Property Managers Responding:	1,151	300	328	263	260		
More	4%	4%	4%	5%	3%		
Same	33%	36%	34%	33%	28%		
Fewer	30%	22%	30%a	31%a	37%a		
Not Applicable	33%	39%c	32%	31%	32%		

Q28: Compared to the same three months last year, will the following types of travelers generate more, the same, or less business for your property in the next three months?



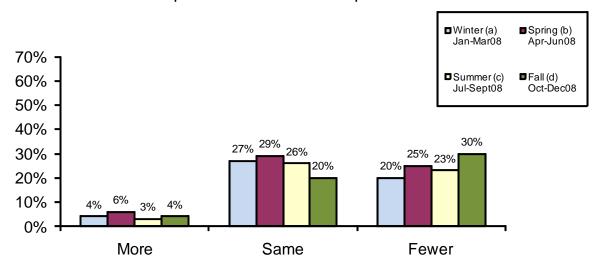




Type of Travelers for Next 3 Months Compared to Last Year							
	Tour	and Travel Gr	oups				
Annual Winter (a) Spring (b) Summer (c) Fall (d)  Jan-Mar08 Apr-Jun08 Jul-Sept08 Oct-Dec08							
Total Property Managers Responding:	1,078	290	302	236	250		
More	5%	4%	6%	3%	4%		
Same	26%	27% d	29% d	26%	20%		
Fewer	24%	20%	25%	23%	30%a		
Not Applicable	46%	49%b	40%	47%	46%		

Q28: Compared to the same three months last year, will the following types of travelers generate more, the same, or less business for your property in the next three months?

#### Tour and Travel Groups Travelers for Next 3 Months Compared to Last Year







**Economic Impact Analysis January - December 2008** 







#### **Average Expenditures**

Avera	ge Expenditu	ires per Pers	on per Day		
	Annual	W inter Jan-Mar08	Spring Apr-Jun08	Summer Jul-Sept08	Fall Oct-Dec08
<u>TOTAL</u>	\$124.17	\$139.30	\$127.74	\$113.66	\$117.49
Shopping	\$32.39	\$32.15	\$30.30	\$29.84	\$33.65
Food and Beverages	\$32.23	\$34.29	\$31.60	\$30.04	\$32.23
Lodging and Camping Accom.	\$29.64	\$38.72	\$36.43	\$24.89	\$21.40
Ground Transportation	\$10.31	\$13.21	\$10.38	\$10.13	\$10.46
Liquor Purchases	\$6.40	\$6.01	\$5.96	\$6.03	\$6.65
Sport Fees	\$3.06	\$3.18	\$3.09	\$3.11	\$2.90
Other Sightseeing/Attractions	\$2.54	\$3.03	\$2.34	\$2.57	\$2.64
Historic/Cultural Site Admissions	\$1.99	\$2.57	\$1.87	\$1.96	\$2.29
Other Evening Entertainment	\$1.99	\$1.91	\$1.86	\$2.00	\$2.14
Popular Events Admissions	\$1.35	\$1.84	\$1.51	\$1.06	\$1.12
Gaming	\$0.91	\$1.09	\$1.15	\$0.83	\$0.63
Cultural Performance Admissions	\$0.55	\$0.69	\$0.55	\$0.46	\$0.49
Sweepstakes Tickets	\$0.45	\$0.33	\$0.39	\$0.37	\$0.49
Licenses/Regist./Permits	\$0.30	\$0.21	\$0.28	\$0.33	\$0.33
All other	\$0.04	\$0.05	\$0.03	\$0.05	\$0.06

### Average Expenditures per Person per Day - Annual







# **Total Visitor Expenditures by Spending Category**

			TOTAL EXP	ENDI	TURES					
	Annual		Winter		Spring		Summe	r	Fall	
	7 2111 3131		Jan-Mar(	08	Apr-Jun(	08	Jul-Sept08		Oct-Dec08	
<u>TOTAL</u>	\$2,908,742,738	100%	\$984,260,857	100%	\$678,935,961	<u>100%</u>	<u>\$523,649,638</u>	100%	<u>\$721,896,282</u>	100%
Shopping	\$810,825,026	28%	\$250,454,219	25%	\$183,470,196	27%	\$148,696,812	28%	\$228,203,799	32%
Food and Beverages	\$789,167,281	27%	\$258,554,048	26%	\$185,141,086	27%	\$143,769,697	27%	\$201,702,450	28%
Lodging Accommodations	\$530,012,895	18%	\$216,492,560	22%	\$135,912,759	20%	\$80,478,424	15%	\$97,129,152	13%
Ground Transportation	\$276,765,916	10%	\$93,141,975	9%	\$62,208,238	9%	\$53,629,559	10%	\$67,786,144	9%
Liquor Purchases	\$155,436,570	5%	\$48,290,927	5%	\$33,995,105	5%	\$28,684,724	5%	\$44,465,814	6%
Sport Fees	\$58,202,617	2%	\$19,860,633	2%	\$12,363,070	2%	\$10,497,651	2%	\$15,481,263	2%
Historic/Cultural Site Admissions	\$66,731,571	2%	\$22,774,836	2%	\$13,771,098	2%	\$14,891,657	3%	\$15,293,980	2%
Other Sightseeing/Attractions	\$60,931,332	2%	\$21,003,670	2%	\$12,922,240	2%	\$10,291,403	2%	\$16,714,019	2%
Other Evening Entertainment	\$61,059,086	2%	\$19,588,040	2%	\$12,582,036	2%	\$13,206,460	3%	\$15,682,550	2%
Popular Events Admissions	\$47,491,351	2%	\$16,711,589	2%	\$14,567,106	2%	\$8,576,509	2%	\$7,636,147	1%
Gaming	\$23,171,483	1%	\$7,544,395	1%	\$5,965,546	1%	\$5,290,127	1%	\$4,371,415	1%
All Other	\$28,947,610	1%	\$9,843,965	1%	\$6,037,481	1%	\$5,636,615	1%	\$7,429,549	1%







# **Total Visitor Expenditures by Spending Category**

STAYING IN PAID ACCOMMODATIONS										
	Annual		Winter Jan-Mar08		Spring Apr-Jun08		Summer Jul-Sept08		Fall Oct-Dec08	
<u>TOTAL</u>	\$1,686,431,443	<u>100%</u>	\$637,437,111	<u>100%</u>	\$401,835,039	<u>100%</u>	\$277,270,224	<u>100%</u>	<u>\$401,250,140</u>	<u>100%</u>
Shopping	\$399,535,257	24%	\$133,887,483	21%	\$85,277,211	21%	\$66,042,293	24%	\$114,328,270	28%
Food and Beverages	\$388,613,422	23%	\$142,456,610	22%	\$88,275,106	22%	\$64,280,678	23%	\$93,601,028	23%
Lodging Accommodations	\$530,012,895	31%	\$216,492,560	34%	\$135,912,759	34%	\$80,478,424	29%	\$97,129,152	24%
Ground Transportation	\$150,389,634	9%	\$59,252,112	9%	\$35,086,667	9%	\$21,039,999	8%	\$35,010,856	9%
Liquor Purchases	\$73,662,352	4%	\$23,669,181	4%	\$17,149,509	4%	\$13,020,578	5%	\$19,823,084	5%
Sport Fees	\$39,897,621	2%	\$13,687,629	2%	\$8,957,334	2%	\$8,245,755	3%	\$9,006,903	2%
Historic/Cultural Site Admissions	\$28,009,087	2%	\$10,277,361	2%	\$5,220,027	1%	\$3,522,407	1%	\$8,989,292	2%
Other Sightseeing/Attractions	\$34,518,727	2%	\$12,271,519	2%	\$7,161,047	2%	\$6,193,033	2%	\$8,893,128	2%
Other Evening Entertainment	\$24,943,640	1%	\$8,124,062	1%	\$6,031,225	2%	\$4,913,828	2%	\$5,874,525	1%
Popular Events Admissions	\$16,886,211	1%	\$6,814,262	1%	\$4,244,667	1%	\$2,441,175	1%	\$3,386,107	1%
Gaming	\$23,171,483	1%	\$5,636,581	1%	\$4,669,243	1%	\$3,939,261	1%	\$1,505,803	0%
All Other	\$15,572,780	1%	\$4,867,751	1%	\$3,850,244	1%	\$3,152,793	1%	\$3,701,992	1%







# **Total Visitor Expenditures by Spending Category**

VISITING FRIENDS AND RELATIVES / DAY TRIPPERS										
	Annual		Winter Jan-Mar08		Spring Apr-Jun08		Summer Jul-Sept08		Fall Oct-Dec08	
<u>TOTAL</u>	\$1,174,594,867	<u>100%</u>	\$346,823,746	<u>100%</u>	\$277,100,922	<u>100%</u>	\$246,379,414	<u>100%</u>	\$320,646,142	<u>100%</u>
Shopping	\$411,289,769	35%	\$116,566,736	34%	\$98,192,985	35%	\$82,654,519	34%	\$113,875,529	36%
Food and Beverages	\$400,553,859	34%	\$116,097,438	33%	\$96,865,980	35%	\$79,489,019	32%	\$108,101,422	34%
Lodging Accommodations	\$0	0%	\$0	0%	\$0	0%	\$0	0%	\$0	0%
Ground Transportation	\$126,376,282	11%	\$33,889,863	10%	\$27,121,571	10%	\$32,589,560	13%	\$32,775,288	10%
Liquor Purchases	\$81,774,218	7%	\$24,621,746	7%	\$16,845,596	6%	\$15,664,146	6%	\$24,642,730	8%
Sport Fees	\$18,304,996	2%	\$6,173,004	2%	\$3,405,736	1%	\$2,251,896	1%	\$6,474,360	2%
Historic/Cultural Site Admissions	\$38,722,484	3%	\$12,497,475	4%	\$8,551,071	3%	\$11,369,250	5%	\$6,304,688	2%
Other Sightseeing/Attractions	\$26,412,605	2%	\$8,732,151	3%	\$5,761,193	2%	\$4,098,370	2%	\$7,820,891	2%
Other Evening Entertainment	\$36,115,446	3%	\$11,463,978	3%	\$6,550,811	2%	\$8,292,632	3%	\$9,808,025	3%
Popular Events Admissions	\$30,605,140	3%	\$9,897,327	3%	\$10,322,439	4%	\$6,135,334	2%	\$4,250,040	1%
Gaming	\$7,420,595	1%	\$1,907,814	1%	\$1,296,303	0%	\$1,350,866	1%	\$2,865,612	1%
All Other	\$13,374,830	1%	\$4,976,214	1%	\$2,187,237	1%	\$2,483,822	1%	\$3,727,557	1%



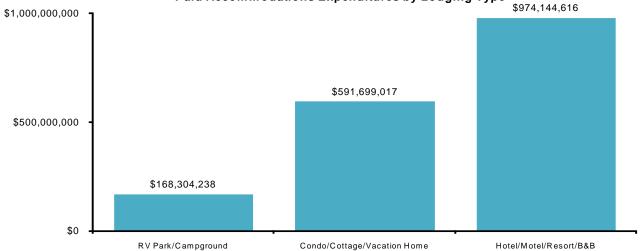




# **Total Visitor Expenditures by Lodging Type**

Total Expenditures by Lodging Type										
	Annual		Winter Jan-Mar08		Spring Apr-Jun08		Summer Jul-Sept08		Fall Oct-Dec08	
TOTAL	\$2,908,742,738	100%	\$984,260,857	100%	\$678,935,961	100%	\$523,649,638	100%	\$721,896,282	100%
Visiting Friends & Relatives / Day Trippers	\$1,174,594,867	40%	\$346,823,746	35%	\$277,100,922	41%	\$246,379,414	47%	\$320,646,142	44%
Paid Accommodations	\$1,686,431,443	<u>58%</u>	\$637,437,111	<u>65%</u>	\$401,835,039	<u>59%</u>	\$277,270,224	<u>53%</u>	\$401,250,140	<u>56%</u>
Hotel/Motel/Resort/B&B	\$974,144,616	33%	\$330,439,040	34%	\$222,603,713	33%	\$171,094,432	33%	\$215,723,616	30%
Condo/Cottage/Vacation Home	\$591,699,017	20%	\$238,480,250	24%	\$131,471,426	19%	\$90,935,654	17%	\$128,509,355	18%
RV Park/Campground	\$168,304,238	6%	\$68,517,821	7%	\$47,759,900	7%	\$15,240,138	3%	\$57,017,169	8%

#### Paid Accommodations Expenditures by Lodging Type









#### **Direct and Indirect Impact of Visitor Expenditures**

Estimated total visitor expenditures (detailed in 16 expense categories) are entered into an input/output model designed specifically for Lee County. This model classifies the visitor expenditure dollars by industry and identifies how the dollars move through the County economy. This Regional Input-Output Model is based on an economic model designed by the Federal Government, but it is modified using County Business Patterns to reflect how the economy of Lee County actually works.

In the text and figures which follow to describe the impact of visitor expenditures on Lee County, both direct and total impacts are mentioned.

#### **DIRECT IMPACTS**

Economic benefits due directly to visitor expenditures.

For example, when visitor expenditures pay the salary and benefits for a hotel desk clerk, that amount would be considered in the direct impact for both jobs and income.

#### **TOTAL IMPACTS**

Total impacts are the sum of direct and indirect impacts.

<u>Indirect</u> impacts are the additional economic benefits supported during additional rounds of spending.

For example, the front desk clerk pays income tax and property tax which are an indirect result of visitor expenditures. The front desk clerk also pays his/her utility bills, buys food for his/her family, shops for gifts, etc. Those dollars create the indirect impact of the initial traveler expenditures through many additional rounds of spending in the economy.







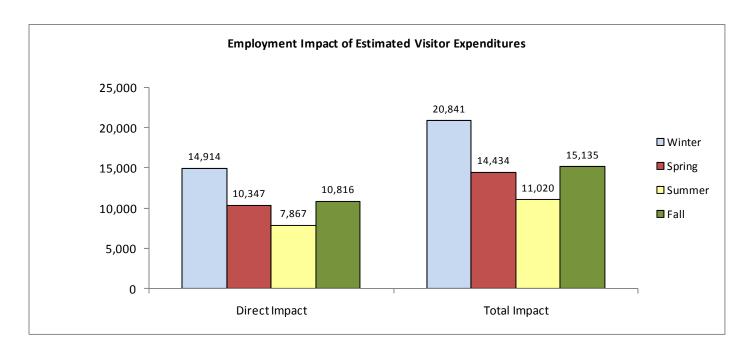
### Impact on Jobs for Lee County Residents

In order to produce the output (food, lodging, entertainment etc.) purchased by visitors, businesses have to employ people.

The number of jobs necessary to produce what is purchased with visitor expenditures is the employment impact of the visitor expenditures.

Direct employment includes the number of employees necessary to produce the direct output purchased with the visitor expenditures.

<u>Total employment</u> includes the number of employees necessary to produce the direct output purchased with the visitor expenditures <u>PLUS</u> the employees necessary to produce additional output purchased with the recirculation of money in Lee County. For example, wages paid to a hotel desk clerk are then used to purchase food and services for that employee, leading to additional supported jobs (grocery store proprietor, auto mechanic, etc.)









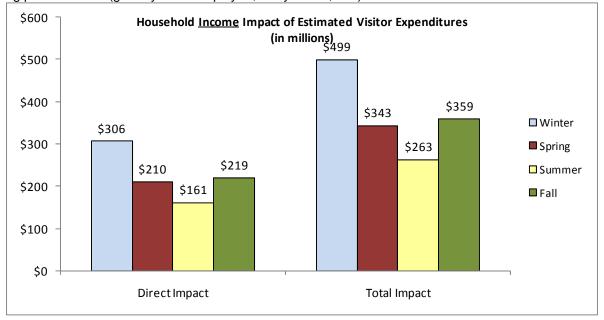
#### Impact on Household Income for Lee County Residents

As stated earlier, in order to produce the output (food, lodging, entertainment, etc.) purchased by visitors, businesses have to employ people. This requires business owners to pay wages and salaries to their employees, and also includes proprietary income for the business owner in some cases.

The wages and salaries paid in order to produce what is purchased with visitor expenditures is the household income impact of the visitor expenditures.

<u>Direct household income impact</u> includes the direct wages and salaries paid in order to produce the goods and services purchased with the visitor expenditures.

<u>Total household income</u> includes the wages and salaries paid in order to produce the goods and services purchased with the visitor expenditures <u>PLUS</u> the wages and salaries necessary to produce the additional output purchased with the recirculation of money in Lee County. For example, wages brought home by a hotel desk clerk are then used to purchase food and services for that person and his/her family, leading to additional wages and salaries being paid to others (grocery store employee, utility crews, etc.)







#### Impact on State and Local Government Revenues

In producing and selling any goods and services purchased by visitors, both local and state revenues are collected by local and state governments.

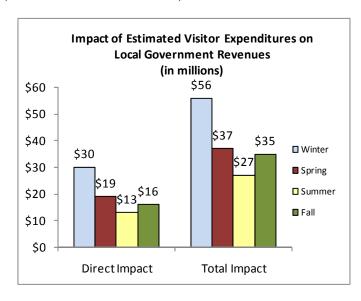
The gross government revenues accruing to governments as a result of producing the output purchased with visitor expenditures is the government revenue impact.

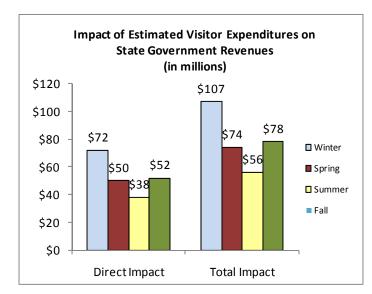
<u>Local government revenue impact</u> is a result of revenues provided to the local (Lee County) government. This includes the bed tax, local property tax, any local-option sales tax, and any operating income for local government agencies.

<u>State government revenue impact</u> is a result of revenues provided to the Florida state government. This includes sales tax and any operating income for state government agencies.

The following are included in government revenues as appropriate for the local area: gasoline taxes, vehicle licenses and registrations, boat registrations, hunting and fishing licenses, liquor taxes, local and state park user fees, etc.

Tax ratios used to calculate these government revenue impacts are adjusted to conform to data reported in State and Local Government Finance Data (SLGF, Bureau of the Census).









# **Direct and Total Impact of Visitor Expenditures**

Impact of Estimated Visitor Expenditures							
	Annual	Winter	Spring	Summer	Fall		
	Annuai	Jan-Mar08	Apr-Jun08	Jul-Sep08	Oct-Dec08		
Direct Employment Impact	43,944	14,914	10,347	7,867	10,816		
Total Employment Impact	61,430	20,841	14,434	11,020	15,135		
Direct Household Income Impact	\$895,992,895	\$306,010,000	\$210,394,900	\$160,814,803	\$218,773,192		
Total Household Income Impact	\$1,464,090,303	\$498,560,000	\$343,158,500	\$263,282,374	\$359,089,429		
Direct Impact on Local Government Revenues	\$78,078,246	\$29,816,000	\$19,262,340	\$12,868,935	\$16,130,971		
Total Impact on Local Government Revenues	\$154,158,525	\$55,634,000	\$37,064,260	\$26,590,504	\$34,869,761		
Direct Impact on State Government Revenues	\$211,415,734	\$71,975,000	\$49,594,390	\$37,617,757	\$52,228,587		
Total Impact on State Government Revenues	\$314,962,246	\$107,075,000	\$73,813,490	\$56,287,928	\$77,785,828		





Appendix January – December 2008







# **Interviewing Statistics**

2008 Visitor Profile Interview Locations							
City	Event/Location	City	Event/Location				
Bonita Springs	Bonita Beach	Ft. Myers Beach	Sand Sculptures Festival				
Bonita Springs	Dog Beach	Ft. Myers Beach	The Pier				
Bonita Springs	Lovers Key	Ft. Myers Beach	Times Square Arena				
Cape Coral	Yacht Club Beach Park	N. Ft. Myers	Shell Factory				
Ft. Myers	Best Western Resort	Sanibel	Casa Playa				
Ft. Myers	Clarion Hotel	Sanibel	Casa Ybel Resort				
Ft. Myers	Edison Home	Sanibel	Compass Point				
Ft. Myers	Hilton Garden Inn	Sanibel	Coquina Beach Resort				
Ft. Myers	Holiday Inn	Sanibel	Holiday Inn				
Ft. Myers	Six Mile Cypress Wetland	Sanibel	Lighthouse Beach				
Ft. Myers	Spring Training Hammond Field	Sanibel	Loggerhead Cay				
Ft. Myers	Summerlin Square Trolley	Sanibel	Pelican Roost				
Ft. Myers	Best Western	Sanibel	Periwinkle RV & Campground				
Ft. Myers	Edison Ford Estates	Sanibel	Pointe Santo del Sanibel				
Ft. Myers	Lani Kai Beach	Sanibel	Sanibel Beach				
Ft. Myers Beach	Bel-Air Beach Club	Sanibel	Sanibel Beach Club				
Ft. Myers Beach	Bowditch Point	Sanibel	Sanibel Inn				
Ft. Myers Beach	Diamond Head Beach Resort	Sanibel	Sanibel Lighthouse				
Ft. Myers Beach	Ft. Myers Beach	Sanibel	Sanibel Moorings				
Ft. Myers Beach	Holiday Inn	Sanibel	Sanibel Siesta				
Ft. Myers Beach	Kona Beach Club	Sanibel	Song of the Sea				
Ft. Myers Beach	Lani Kai	Sanibel	Surfside				
Ft. Myers Beach	Outrigger Beach Resort	Sanibel	Tortuga Beach Club				
Ft. Myers Beach	Pink Shell Resort	Sanibel	Turtuga Resort				
Ft. Myers Beach	Sand Castle Beach Club	Sanibel	Surf Rider Beach Club				
Ft. Myers Beach	Sand Castle Inn						