# RESEARCH DATA SERVICES, INC.

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# **2001 Annual Visitor Profile -- Lee County**



## Prepared for:

Lee County Board of County Commissioners and Lee Island Coast Visitor and Convention Bureau

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# Lee County -- 2001 Annual Visitor Profile Executive Summary



# **Executive Summary**

- 1. In 2001, tourism remained Lee's number one industry in spite of the recession and the added impact of 9/11. Consequently, both the number of visitors and their spending in Lee ended on the positive side for the year. Overall the industry generated \$1,426,179,103 of direct visitor expenditures (+3.3%) which equates to almost to \$2.4 billion in aggregate economic impact. In 2001, some 1,962,571 visitors stayed in commercial lodgings in the County while an additional 1,419,568 visited friends and relatives (Total Number of Visitors: 3,382,139 -- +0.7%).
- **2.** As in past years, Lee County tourism employed a significant number of residents:

Year (Calendar)	2000	2001	% Change
Residents Employed	26,162	25,864 (e)	-1.1

Note should be taken that the above contraction reflects the direct impact of 9/11 on the industry.

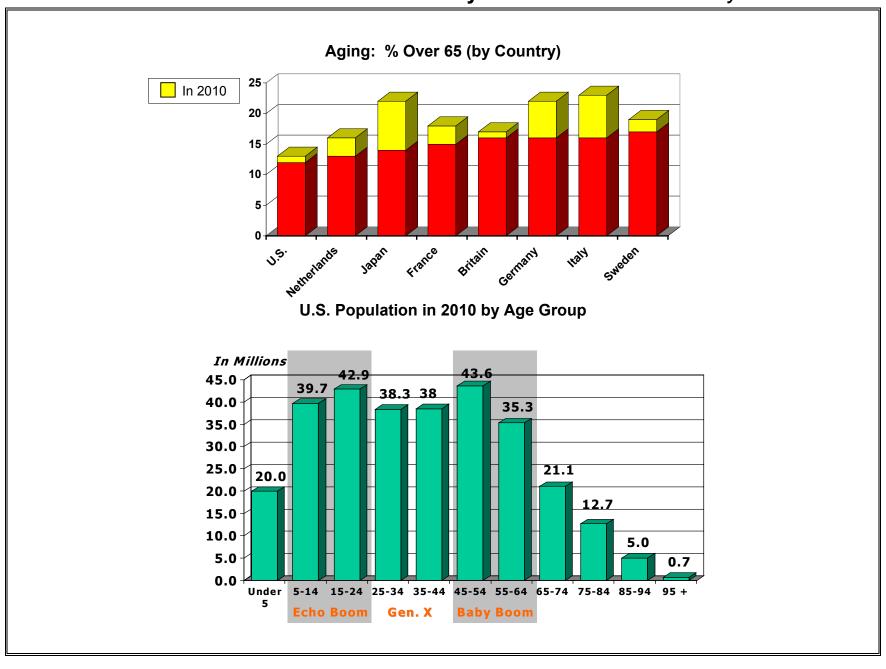
**3.** Current Florida Agency for Workforce Innovation, Labor Market Statistics indicate close to one of every five workers in Lee finds employment in tourism:

2000 Direct: 
$$\frac{26,162}{177,278} = \boxed{14.8\%}$$
 2001 Direct:  $\frac{25,864}{187,027} = \boxed{13.8\%}$  (e)

2000 Direct + Indirect: 
$$\frac{36,627}{177,278} = 20.7\%$$
 2001 Direct + Indirect:  $\frac{36,209}{187,027} = 19.4\%$  (e

- 4. 2001 was a year of challenges for tourism. Growth in Lee's normally buoyant International markets slipped by 10.1%. The most notable contraction occurred in our Continental European markets, primarily Germany. Again, a combination of forces was at work: economic slowdown and the expanded integration of the EEU nations. Additionally, the strong dollar made long haul visits to the U.S. significantly more expensive for overseas travelers. In short, the turmoil in financial markets, the introduction of the Euro as a common currency, and growing recessionary symptoms had a chilling effect on visitation from Europe. A rebound of these markets will gradually take place over the next ten to twelve months. Normalization of European travel to Lee and growth along its historical trend line is not likely to happen prior to Spring/Summer 2004.
- 5. The last two years have validated the growing impact of long run national demographic and economic trends on tourism. As predicted the wave of the baby-boom generation is approaching retirement age. Many are financially well off, empty nesters, who are, increasingly moving into the ranks of seasonal Lee residents, a trend mirrored by visitors from many of our foreign markets.

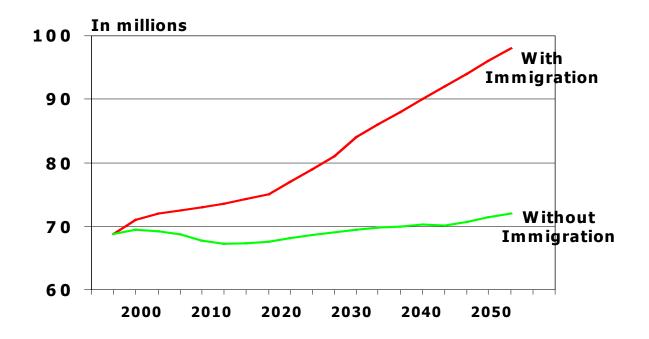
Current population statistics indicate that by the year 2010 better than 35 million Americans will be 55-64 years of age. This implies a gradual contraction of the visitor potential of this important market segment. Since both our domestic and international markets will experience this transformation, very intense marketing efforts will be required to sustain and renew the ranks of our core repeat visitor grouping.



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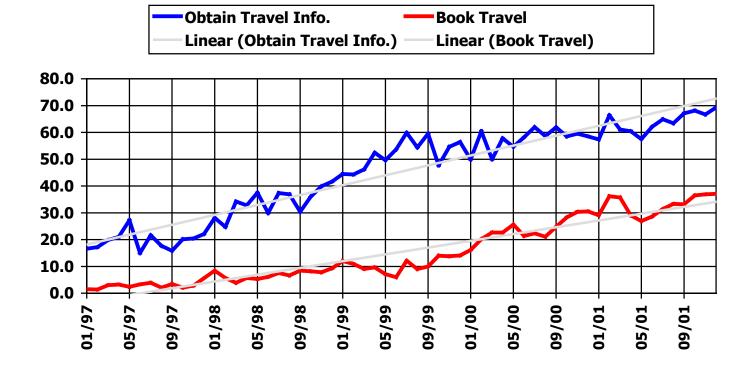
**6.** Although the current economic slowdown has made labor supply issues temporarily less urgent, the availability of human resources will be of critical importance to the future of Lee tourism. Population growth in the U.S. and in Lee is increasingly the result of in-migration resulting in an internationalization of Lee's labor force.

#### **Forecast of Children Under 18**



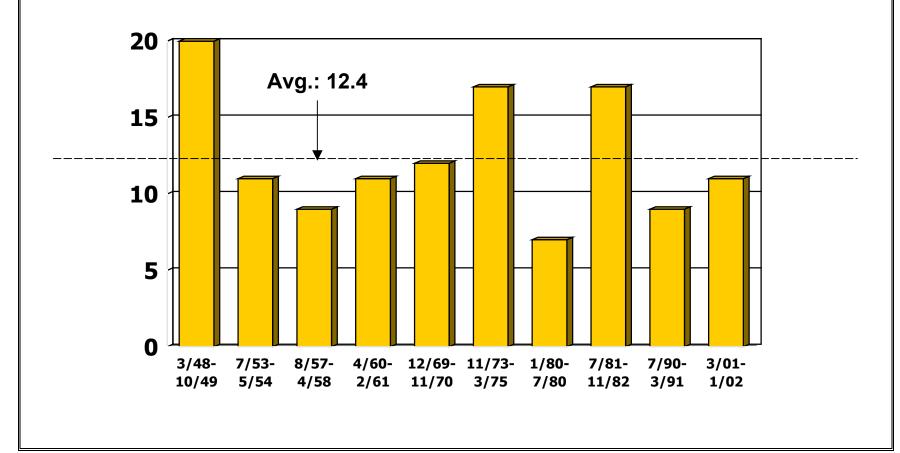
7. The technological revolution of the Internet has wrought deep changes in how tourism services and products are marketed. The Internet offers Lee visitors almost instant access to detailed information about the destination and its product. Close to 90% of Lee's patron group routinely access the Internet to obtain travel information on-line. The changes are stunning: just 12 months ago only 23.8% of our visitors were booking/buying travel products on-line. Today, fully 32.8% make such purchases online and by 2003 we are projecting that fully 50% of Lee visitors will use the Internet to book travel products and services in Lee.

LIC Visitor Internet Use (1997 - 2001)



**8.** Economic corrections such as the current cycle are always difficult. By all measures, the current recession has been relatively mild when compared to the business cycles of the past 50 years. From the perspective of Lee as a destination, the county's tourism industry is now showing signs of recovery. By the Winter Season of 2003, barring further external shocks, growth in <u>domestic</u> visitation should converge towards its historical rate.

### **Duration of Recessionary Cycles in the US (in months)**



# Lee County -- 2001 Annual Visitor Profile

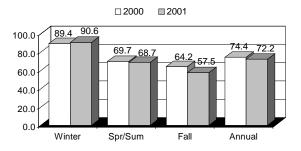


	Annual		% Δ
	2000	2001	00/01
Number of Visitors	1,946,154	1,962,571	+0.8
Expenditures	\$1,043,992,100	\$1,080,609,347	+3.5
Room Nights	5,514,055	5,512,090	-0.04

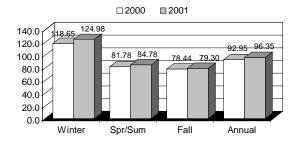
Occupancy: Industry (Weighted)	Winter	Spr/Sum	Fall	Annual
Occupancy Rate 2001	90.6%	68.7%	57.5%	72.2%
Occupancy Rate 2000	89.4	69.7	64.2	74.4
Δ Points	+1.2	-1.0	-6.7	-2.2
Average Room Rate 2001	\$124.98	\$84.78	\$79.30	\$96.35
Average Room Rate 2000	118.65	81.78	78.44	92.95
Δ Percent	+5.3%	+3.7%	+1.1%	+3.7%

			Annual		
		2000		2001	00/01
Visitor Origin	Percent Relative	Visitor Number	Percent Relative	Visitor Number	Percent Change
Florida	12.6%	245,622	12.7%	249,439	+1.6
Southeast	6.9	134,322	6.8	132,723	-1.2
Northeast	27.4	533,288	28.1	550,808	+3.3
Midwest	36.0	700,019	36.8	722,652	+3.2
Canada	2.4	46,251	2.4	48,221	+4.3
Europe	11.1	216,414	9.9	194,584	-10.1
Markets of Opportunity	3.6	70,238	3.3	64,144	-8.7
Total	100.0%	1,946,154	100.0%	1,962,571	+0.8

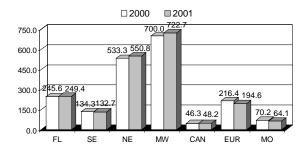
#### Annual Occupancy (by Size)



#### Annual Room Rates (by Size)



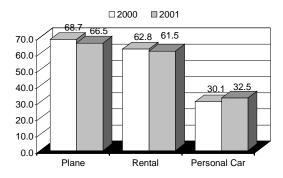
#### **Visitor Origin (in Thousands)**



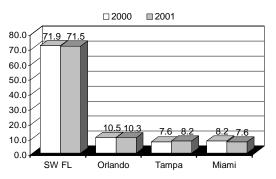
	<b>Annual 2000</b>	<u>Annual 2001</u>
Transportation Mode (H/M/C/C + In-Home)		
Plane	68.7%	66.5%
Rental Car	62.8	61.5
Personal Car	30.1	32.5
Airport Deplaned		
Southwest Florida International	71.9%	71.5%
Orlando International	10.5	10.3
Tampa International	7.6	8.2
Miami International	8.2	7.6
Car Rental Location		
Fort Myers	70.1%	69.7%
Orlando	11.2	10.8
Tampa	7.9	8.6
Miami	8.6	7.8

Purpose of Trip	<u>Annual 2000</u>	<u>Annual 2001</u>
A. Visitor Profile Data		
Vacation	97.9%	98.4%
Visit Friends and Relatives	10.7	12.9
B. Occupancy Survey Data		
Business Travelers/Conference/Bus. Mtgs	20.8%	18.7%
First Visit to (% yes)		
Lee County	40.9%	38.6%
Florida	7.8	6.3
First Time Visitors (by Region)		
Florida	32.4%	31.3%
Southeast	43.5	43.6
Northeast	38.0	36.5
Midwest	32.1	30.5
Canada	N/A	N/A
Europe	67.8	64.5
Markets of Opportunity	52.6	50.8

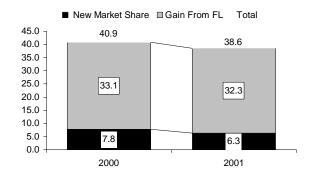
#### Transportation



#### **Airport Deplaned**



#### First Time Visitor to Lee (% Yes)

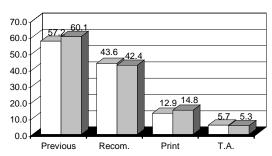


	<b>Annual 2000</b>	<u>Annual 2001</u>	
Average Repeat Visits to Lee	3.6	3.5	
Information Sources (Volunteered)			
Previous Visit	57.2%	60.1%	
Recommendations	43.6	42.4	
Print Media	12.9	14.8	
Travel Agent	5.7	5.3	
Business Contacts	2.9	2.4	
Assisted by Travel Agent	24.5%	25.1%	
Travel Agent Assisted with			
Airline Reservations	69.7%	76.5%	
Hotel/Motel Reservations	32.0	41.4	
Vacation Packages	25.4	17.2	
Reservations			
Before Leaving Home	84.3%	85.8%	
None	14.3	12.5	
After Arrival	1.1	1.3	

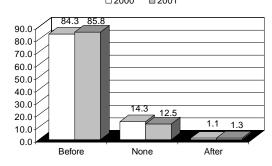
	2000 Out-of- <u>State</u>	2001 Out-of- <u>State</u>	2000 <u>Floridian</u>	2001 <u>Floridian</u>
Length of Stay (days)				
Away from Home	10.9	10.7	3.8	3.8
In Florida	10.1	10.0	N/A	N/A
In Lee County	6.8	6.7	3.7	3.6
% Staying 4 days or Less in Lee	28.1%	27.2%	76.0%	75.6%
Party Size	2.6	2.6	2.6	2.5

#### Information Sources

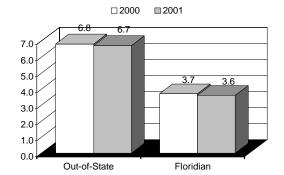
□2000 ■2001



#### Reservations

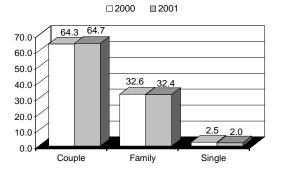


#### Length of Stay in Lee County (days)

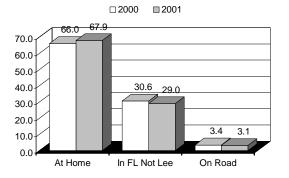


	<u>Annual 2000</u>	<u>Annual 2001</u>
Party Composition	0.4.007	<b>0.4 -</b> 0.4
Couple	64.3%	64.7%
Family	32.6	32.4
Single	2.5	2.0
Where Stay Night Before Lee		
At Home	66.0%	67.9%
In Florida, Not in Lee	30.6	29.0
On the Road, Not in Florida	3.4	3.1
Where Stayed in Florida (Base: Respo	ondents	
In Florida Night Prior to Lee)		
Orlando/Disney	31.6%	30.8%
Tampa Bay	14.2	14.3
Florida Keys	9.0	9.6
Sarasota	9.3	8.9
Fort Lauderdale/Palm Beach	5.2	6.0
Miami	5.3	4.9
Attractions Visited		
Edison Home/Ford Home	10.1%	9.7%
EPCOT	10.5	8.8
Disney World	9.8	7.9
Sea World	7.0	6.4
Universal Studios	6.8	6.3
Busch Gardens	5.8	4.7
Ding Darling	3.8	4.0
MGM	3.2	2.3
Satisfaction with Lee County	99.2%	99.2%

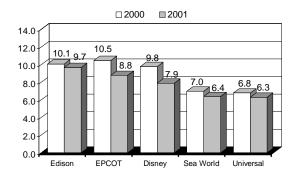
#### **Party Composition**



#### Where Stay Night Before Lee



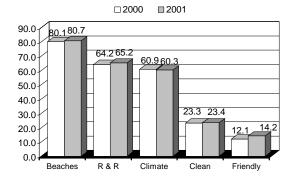
#### **Attractions Visited (Top Five)**



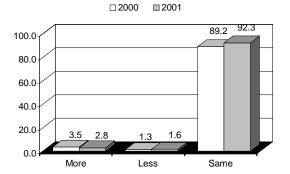
	<b>Annual 2000</b>	<b>Annual 2001</b>
Features Liked Most about Lee		
Beaches	80.1%	80.7%
Rest/Relaxation/Quiet	64.2	65.2
Climate	60.9	60.3
Clean Environment	23.3	23.4
Friendly Residents	12.1	14.2
Safety of the Area	3.4	3.6
Features Liked Least about Lee		
No Specific Complaints	76.3%	75.0%
Congestion/Over-Population	13.9	11.7
Insects	5.0	4.4
Weather	2.5	3.6

Formance Balatina to Formattations	<u>Annual 2000</u>	<u>Annual 2001</u>
Expense Relative to Expectations  More Expensive	3.5%	2.8%
Less Expensive Same	1.3 89.2	1.6 92.3
Same	09.2	92.3
Recommend Lee to Friends/Relatives		
(% yes)	94.8%	94.6%
Plan to Return (% yes)		
To Local Area	88.2%	88.8%
Next Year (Base: Return to Local Area)	62.8	61.0
Median Age Head of Household (years)	47.6	48.2
Median Annual Household Income	\$75,733	\$76,518

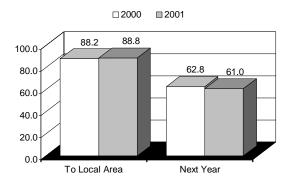
#### Features Liked Most (Top Five)



#### **Expense Relative to Expectations**



#### Plan to Return



	Annual 2000	Annual 2001
Average Number of (per year)		<del></del>
Getaway Trips	2.9	2.8
Vacations	1.8	1.8
Out-of-State Visitor Party Budget		
(Lee Stay: Food/Lodging/Entertainment)		
Total	\$1,299.27	\$1,345.52
Per Person/Trip	502.38	515.16
Per Person/Day	73.14	75.74
Out-of-State Visitor Party		
Budget Breakout (Lee Stay)		
Accommodations	\$748.72	\$775.10
Food/Entertainment	465.06	476.76
Rental Car	214.83	221.67
Retail Purchases	147.16	153.20

	<u>Annual 2000</u>	<u>Annual 2001</u>
See/Hear/Read Lee Message	35.6%	36.9%
Type of Message Seen		
Travel Guides/Visitor Guides/Brochures	63.2%	58.8%
Newspapers	16.9	18.7
Magazines	16.5	18.1
Television	5.0	5.9
Influenced by Lee Message (Base: Respondents Reporting		
See/Read/Hear Message)	78.4%	78.8%

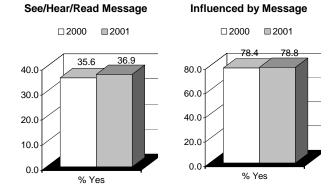
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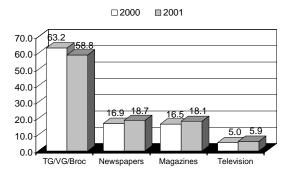
Rental

Food/Ent

Accomm

**Budget Breakout** 





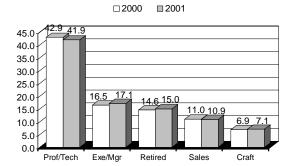
Type of Message Seen

# 2001 Annual Visitor Profile -- Lee County

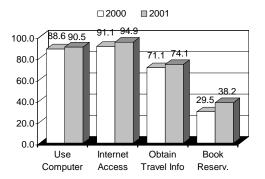
	Annual 2000	Annual 2001
Occupation		
Professional/Technical	42.9%	41.9%
Executive/Managerial	16.5	17.1
Retired	14.6	15.0
Salesman/Buyer	11.0	10.9
Craft/Factory (	6.9	7.1

	<u>Annual 2000</u>	<u>Annual 2001</u>
Use a Computer at Home or Work	88.6%	90.5%
<b>Have Internet Access</b> (Base: Respondents with use of a computer)	91.1%	94.9%
Use Internet to: (Base: Respondents who have used on line services) Obtain Travel Information Book Reservations on-line	71.1% 29.5	74.1% 38.2

#### Occupation



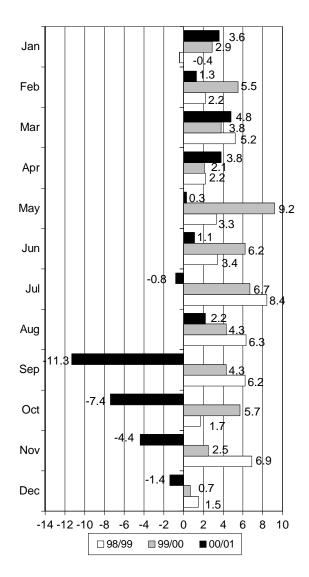
#### **Computer Use**



### **Lee County Origin Markets**

	·	1990 -	1999 P	ercent (	nangeب	es (By S	same iv	Ionth La	ast Yea	ar)		
Origin Mkts	Jan.	Feb.	Mar.	Apr.	May	Jun.	Jul.	Aug.	Sep.	Oct.	Nov.	Dec.
Florida	+14.2	-4.5	+12.2	+6.2	-5.0	-7.1	+3.3	+3.9	+10.6	-4.1	+1.7	-0.7
Southeast	-5.7	+4.2	+12.1	+8.2	+26.7	+8.0	+14.6	+14.7	+7.8	-1.4	-0.7	+7.9
Northeast	+1.4	+5.1	+7.7	-1.2	+4.5	+10.4	+12.0	+10.1	+9.7	+5.0	+8.1	+2.9
Midwest	+0.1	+2.6	+4.9	+7.7	+5.1	+3.7	+10.6	+9.3	+5.3	-1.1	+8.9	+3.7
Canada	-28.5	-16.2	-24.5	-23.3	-13.9	-11.4	+26.5	-11.4	-29.2	-7.6	+0.4	-3.9
Europe	-4.0	+5.5	+13.6	+3.1	+7.1	+11.6	+7.0	+1.2	+0.3	+5.6	+8.4	-2.0
Mkts of Opp.	+18.3	-10.1	-29.9	-15.5	+1.2	-9.5	-5.4	+1.5	+1.6	+12.3	+9.1	-22.1
TOTAL	-0.4	+2.2	+5.2	+2.2	+3.3	+3.4	+8.4	+6.3	+6.2	+1.7	+6.9	+1.5
	,	1000	2000 B	roont (	hange	o (Dy G	Sama M	lonth La	not Voc	\r\		
Origin Misto						` •				•	May	Doo
Origin Mkts	Jan.	Feb.	Mar.	Apr.	May	Jun.	Jul.	Aug.	Sep.	Oct.	Nov.	Dec.
Florida	+7.3	+20.3	+8.6	+5.0	+11.2	+17.7	+13.4	+9.2	+10.8	+17.6	+9.5	-10.4
Southeast	0.0	+1.5	+2.2	+9.7	+12.6	+8.9	-2.0	+5.6	-9.9	+9.0	+10.3	-2.3
Northeast	+1.9	+4.9	+1.7	+0.7	+12.2	+3.1	+8.1	+7.4	+7.2	+2.4	+5.4	+4.2
Midwest	+4.6	+6.8	+4.5	+2.4	+11.6	+7.3	+11.8	+8.5	+10.0	+7.9	+3.7	+2.0
Canada	-4.4	-12.5	+22.3	+10.6	+14.7	-29.2	-39.0	-6.1	+17.3	+16.2	+9.1	+3.5
Europe	-2.0	+3.9	-6.8	-2.3	+3.4	-4.7	+0.9	-5.5	-15.3	-7.4	-10.3	-9.0
Mkts of Opp.	+11.1	+10.3	+36.8	-0.2	-22.0	-6.4	-16.8	-19.9	+18.2	+23.6	-13.9	+6.8
TOTAL	+2.9	+5.5	+3.8	+2.1	+9.2	+6.2	+6.7	+4.3	+4.3	+5.7	+2.5	+0.7
	2	2000 – 2	2001 Pe	ercent (	Change	es (By S	Same M	lonth La	ast Yea	ar)		
Origin Mkts	Jan.	Feb.	Mar.	Apr.	May	Jun.	Jul.	Aug.	Sep.	Oct.	Nov.	Dec.
Florida	+1.4	+7.5	-4.6	+5.7	+2.2	+1.6	-6.2	+4.9	-7.5	+4.5	+21.1	+3.6
Southeast	-4.1	+3.3	-1.7	-3.4	-4.1	-3.1	-3.7	-3.9	+13.6	-1.7	+7.6	+1.7
Northeast	+8.2	+1.9	+10.9	+6.0	+4.9	+4.7	+0.5	+5.1	-14.7	-8.7	-9.0	+1.3
Midwest	+5.3	+2.3	+6.1	+4.9	+4.2	+3.4	+4.9	+6.1	-10.6	-6.5	-2.6	+2.4
Canada	+15.5	+7.3	-1.5	+11.8	+5.1	+77.0	+48.7	+13.6	-1.4	-20.0	-13.1	-9.4
Europe	-8.9	-14.8	-2.7	-2.8	-13.7	-3.9	-8.7	-5.2	-19.6	-14.6	-22.6	-26.3
Mkts of Opp.	-9.1	-7.5	-6.0	-3.6	-28.3	-18.0	+20.9	-16.4	-21.7	-14.9	-15.7	+1.5
TOTAL	+3.6	+1.3	+4.8	+3.8	+0.3	+1.1	-0.8	+2.2	-11.3	-7.4	-4.4	-1.4

# Percent Changes in Visitation (by Month) $(\%\Delta)$

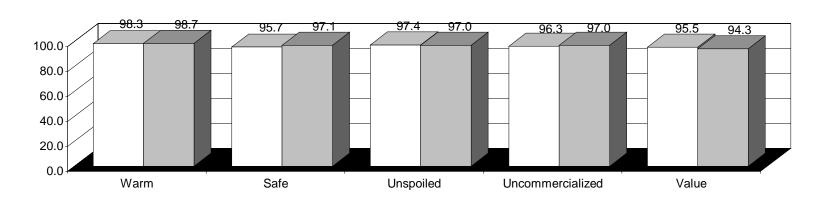


### **Influential Factors in Choosing Lee**

Influential Factors	<u>Jan. '01</u>	Feb. '01	<u>Mar. '01</u>	Apr. '01	May. '01	<u>Jun. '01</u>	<u>Jul. '01</u>	Aug. '01	Sep. '01	Oct. '01	Nov. '01	Dec. '01	Dec. '00
Warm Weather	99.0%	98.5%	99.5%	95.0%	89.4%	83.7%	79.8%	75.2%	83.1%	82.2%	88.4%	98.7%	98.3%
Safe Destination	98.5	94.3	94.2	90.9	95.5	94.3	95.3	95.8	96.5	98.9	98.0	97.1	95.7
Clean, Unspoiled Environment	82.6	78.1	82.5	78.8	78.3	82.3	80.8	82.9	86.7	83.2	83.3	97.0	97.4
Uncommercialized Beaches	95.6	96.9	95.4	94.3	99.3	98.3	98.4	96.4	97.7	96.1	97.7	97.0	96.3
Good Value for the Money	92.1	87.8	97.0	91.9	92.3	93.0	93.0	94.7	93.7	93.7	92.2	94.3	95.5
Complete Relaxation	89.9	89.7	85.9	88.3	95.4	95.3	91.6	93.2	96.0	93.5	94.4	91.6	89.3
Quiet Atmosphere	87.2	79.6	86.0	76.5	83.8	86.3	91.4	94.1	90.5	94.7	91.0	91.3	89.3
White Sand Beaches with Shelling	92.0	90.7	88.4	91.5	93.0	93.9	95.5	92.1	92.3	91.9	92.6	89.2	92.8
Reasonably Priced Lodging	81.2	80.1	86.5	77.3	75.7	80.4	82.3	79.1	82.4	84.6	82.9	87.0	85.6
Sunning on the Beach	78.8	81.2	84.3	81.5	81.3	82.7	82.2	84.9	76.9	78.5	75.3	83.3	84.9
Tropical Plants/Animals	82.2	76.7	84.0	77.3	73.5	80.3	83.8	80.8	72.3	77.3	79.0	82.9	80.4
Affordable Dining	75.6	74.8	78.2	76.1	70.4	70.1	74.7	72.6	72.8	78.9	74.5	74.6	75.4
Upscale Accommodations	68.4	73.3	66.9	60.7	64.8	75.3	70.9	69.4	71.8	64.0	72.3	72.9	71.5
Family Atmosphere	73.2	70.9	67.2	66.9	66.8	78.4	86.0	80.6	67.5	74.1	67.2	72.5	71.9

### Influential Factors in Choosing Lee (Top Five) -- December





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### **TOP U.S. FEEDER MARKETS**

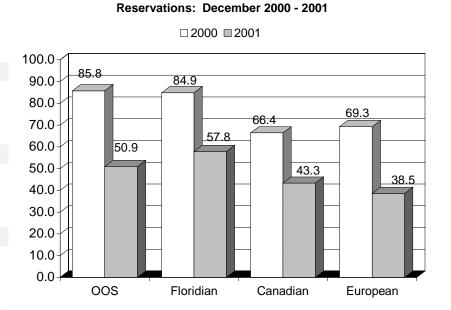
	<u>Winter 2001</u>			Spring/Summer 2001			Fall 2001	
1.	Chicago	10.2%	1.	Miami/Fort Lauderdale	10.7%	1.	Chicago	10.5%
2.	New York	10.1	2.	New York	8.8	2.	New York	9.2
3.	Minneapolis/St. Paul	6.5	3.	Chicago	7.0	3.	Miami/Fort Lauderdale	8.6
4.	Boston	5.7	4.	Tampa/St. Petersburg	6.0	4.	Orlando/Daytona Beach	5.6
5.	Indianapolis	4.6	5.	Orlando/Daytona Beach	4.4	5.	Tampa/St. Petersburg	5.1
6.	Philadelphia	4.4	6.	Philadelphia	4.4	6.	Philadelphia	4.8
7.	Detroit	3.9	7.	West Palm Beach/Ft. Pierce	4.3	7.	West Palm Beach/Ft. Pierce	4.5
8.	Cleveland	3.0	8.	Indianapolis	3.7	8.	Boston	4.4
9.	Cincinnati	2.8	9.	Boston	3.3	9.	Minneapolis/St. Paul	3.5
10.	Miami/Ft. Lauderdale	2.4	10.	Cincinnati	2.6	10.	Indianapolis	3.4

# Lee County Occupancy Barometer: 2001

Compared to last year, OVER THE NEXT THREE MONTHS, Hotel/Motel/Condominium managers report RESERVATIONS UP OR THE 1. **SAME** for:

	Jan. '01	Feb. '01	Mar. '01	Apr. '01	May '01	Jun '01	Jul. '01	Aug. '01	Sep. '01	Oct. '01	Nov. '01	Dec. '01	Dec. '00
U.S. OOS Travelers	92.3%	98.2%	92.9%	79.6%	79.6%	74.6%	70.4%	69.0%	37.8%	38.7%	40.9%	50.9%	85.8%
Floridian Travelers	90.0	91.9	93.6	81.3	83.3	78.9	67.0	71.2	48.3	44.5	50.5	57.8	84.9
Canadian Travelers	77.3	77.9	82.9	70.9	70.5	65.0	62.7	63.8	40.3	38.9	43.2	43.3	66.4
European Travelers	79.3	76.4	82.4	64.4	62.0	61.9	62.8	58.7	35.3	32.7	34.5	38.5	69.3

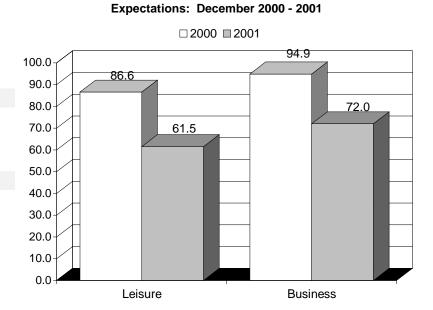
Reservations (Next 3 months) Out-of-State Travelers	<u>Up</u>	<u>Same</u>	<u>Down</u>
• 2000	32.7%	53.1%	14.2%
<b>2</b> 001	11.8	39.1	49.1
■ Point ∆	-20.9	-14.0	+34.9
Floridian Travelers			
<b>2</b> 000	17.9	67.0	15.1
<b>2</b> 001	15.6	42.2	42.2
■ Point ∆	-2.3	-24.8	+27.1
Canadian Travelers			
<b>2</b> 000	13.9	52.5	33.6
<b>2</b> 001	2.9	40.4	56.7
■ Point ∆	-11.0	-12.1	+23.1
European Travelers			
<b>2</b> 000	20.8	48.5	30.7
<b>2</b> 001	3.9	34.6	61.5
■ Point ∆	-16.9	-13.9	+30.8



2. OVER THE NEXT THREE MONTHS (compared to the same period last year) industry managers EXPECT "growth" or "stability" for the following market segments:

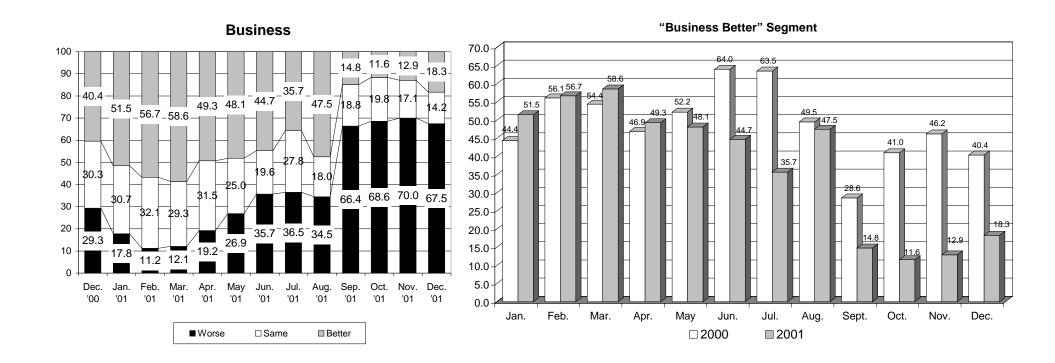
	Jan. '01	Feb. '01	Mar. '01	Apr. '01	May '01	Jun '01	Jul. '01	Aug. '01	Sep. '01	Oct. '01	Nov. '01	Dec. '01	Dec. '00
Leisure Travelers	97.8%	98.3%	95.6%	90.8%	97.0%	94.6%	87.9%	86.8%	56.9%	50.9%	55.7%	61.5%	86.6%
Business Travelers	94.5	94.8	94.6	90.5	97.6	94.5	83.9	85.7	80.4	72.8	74.8	72.0	94.9
Conferences/ Business Meetings	95.5	94.4	97.6	82.9	96.1	94.2	87.8	75.6	79.8	77.2	72.6	80.0	87.5
Travel and Tour Groups	94.2	92.3	94.1	81.6	85.2	91.9	88.1	78.6	75.0	77.4	68.7	73.8	87.1

<b>Expectations</b> (Next 3 months) Leisure Travelers	<u>More</u>	<u>Same</u>	<u>Less</u>	
<b>2</b> 000	26.8%	59.8%	13.4%	
<b>2</b> 001	15.6	45.9	38.5	
■ Point ∆	-11.2	-13.9	+25.1	
Business Travelers				
<b>2</b> 000	12.8	82.1	5.1	
<b>2</b> 001	3.2	68.8	28.0	
■ Point ∆	-9.6	-13.3	+22.9	



3. Overall, *compared to last year*, Hotel/Motel/Condominium <u>MANAGERS REPORT</u> business for their properties is:

	Jan. '01	Feb. '01	Mar. '01	Apr. '01	May '01	Jun '01	Jul. '01	Aug. '01	Sep. '01	Oct. '01	Nov. '01	Dec. '01	Dec. '00
Better	51.5%	56.7%	58.6%	49.3%	48.1%	44.7%	35.7%	47.5%	14.8%	11.6%	12.9%	18.3%	40.4%
Same	30.7	32.1	29.3	31.5	25.0	19.6	27.8	18.0	18.8	19.8	17.1	14.2	30.3
Worse	17.8	11.2	12.1	19.2	26.9	35.7	36.5	34.5	66.4	68.6	70.0	67.5	29.3



	Urban/N Road		II	Vacation /Waterfront		County otal
	1999	2000	1999	2000	1999	2000
January						
Occupancy	77.2%	78.3%	81.0%	81.9%	80.6%	81.5%
ADR	\$50.27	\$53.16	\$120.32	\$123.89	\$106.97	\$111.09
February						
Occupancy	87.8%	90.0%	95.4%	97.1%	94.7%	96.5%
ADR	\$58.45	\$62.10	\$134.73	\$146.64	\$125.46	\$134.88
March						
Occupancy	90.5%	91.8%	96.2%	97.2%	95.8%	96.8%
ADR	\$61.65	\$65.61	\$131.59	\$137.75	\$117.85	\$123.85
April						
Occupancy	72.9%	73.2%	83.1%	83.0%	82.6%	82.7%
ADR	\$47.35	\$53.04	\$108.35	\$120.84	\$94.08	\$104.78
Мау						
Occupancy	61.7%	64.5%	72.6%	74.3%	72.4%	74.5%
ADR	\$40.88	\$43.06	\$92.59	\$97.42	\$77.11	\$81.02
June						
Occupancy	55.6%	57.7%	65.1%	67.8%	64.2%	66.7%
ADR	\$39.91	\$41.75	\$81.34	\$84.66	\$78.97	\$82.30

	Urban/N Road	lside	Beachside	/acation /Waterfront	То	
	1999	2000	1999	2000	1999	2000
July						
Occupancy	61.7%	64.7%	71.8%	75.4%	69.0%	72.3%
ADR	\$39.34	\$41.97	\$81.40	\$88.57	\$74.54	\$79.85
August						
Occupancy	57.2%	58.1%	65.1%	65.6%	64.4%	65.2%
ADR	\$37.68	\$40.57	\$84.28	\$89.25	\$78.45	\$83.94
September						
Occupancy	53.6%	54.9%	58.3%	58.8%	57.7%	58.4%
ADR	\$40.40	\$41.58	\$77.51	\$79.33	\$76.55	\$78.42
October						
Occupancy	63.9%	65.9%	62.2%	64.1%	62.1%	64.1%
ADR	\$41.86	\$42.84	\$79.78	\$82.27	\$71.20	\$73.27
November						
Occupancy	63.0%	63.6%	72.2%	73.1%	71.5%	72.2%
ADR	\$41.29	\$42.19	\$84.60	\$87.26	\$64.65	\$66.44
December						
Occupancy	65.6%	65.7%	61.1%	61.8%	61.7%	62.2%
ADR	\$45.83	\$46.35	\$118.19	\$117.53	\$95.70	\$95.61

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	Urban/N Road			Vacation /Waterfront		County otal
	2000	2001	2000	2001	2000	2001
January						
Occupancy	78.3%	79.1%	81.9%	83.3%	81.5%	82.6%
ADR	\$53.16	\$55.79	\$123.89	\$126.55	\$111.09	\$113.94
February						
Occupancy	90.0%	91.4%	97.1%	98.0%	96.5%	97.6%
ADR	\$62.10	\$66.70	\$146.64	\$154.83	\$134.88	\$142.93
March						
Occupancy	91.8%	92.6%	97.2%	97.7%	96.8%	97.4%
ADR	\$65.61	\$72.02	\$137.75	\$146.50	\$123.85	\$132.99
April						
Occupancy	73.2%	75.1%	83.0%	84.8%	82.7%	84.6%
ADR	\$53.04	\$55.26	\$120.84	\$127.94	\$104.78	\$110.05
Мау						
Occupancy	64.5%	63.8%	74.3%	74.1%	74.5%	74.0%
ADR	\$43.06	\$44.75	\$97.42	\$100.14	\$81.02	\$83.49
June						
Occupancy	57.7%	57.4%	67.8%	66.3%	66.7%	65.7%
ADR	\$41.75	\$44.16	\$84.66	\$88.23	\$82.30	\$86.31

	Urban/N Road		II	/acation /Waterfront		ounty tal
	2000	2001	2000	2001	2000	2001
July						
Occupancy	64.7%	62.2%	75.4%	74.1%	72.3%	70.4%
ADR	\$41.97	\$44.64	\$88.57	\$91.21	\$79.85	\$82.60
August						
Occupancy	58.1%	57.4%	65.6%	65.1%	65.2%	64.6%
ADR	\$40.57	\$43.00	\$89.25	\$91.89	\$83.94	\$86.71
September						
Occupancy	54.9%	45.9%	58.8%	49.2%	58.4%	49.0%
ADR	\$41.58	\$42.48	\$79.33	\$79.29	\$78.42	\$78.80
October						
Occupancy	65.9%	58.5%	64.1%	56.3%	64.1%	56.9%
ADR	\$42.84	\$44.37	\$82.27	\$84.10	\$73.27	\$75.00
November						
Occupancy	63.6%	58.1%	73.1%	67.1%	72.2%	66.3%
ADR	\$42.19	\$43.75	\$87.26	\$87.68	\$66.44	\$67.24
December						
Occupancy	65.7%	60.8%	61.8%	57.7%	62.2%	57.8%
ADR	\$46.35	\$47.92	\$117.53	\$117.11	\$95.61	\$96.17

	1/01	2/01	3/01	4/01	Winter '01	5/01	6/01	7/01	8/01	S/S 2001
Number of Visitors	197,611	271,054	299,719	306,305	1,074,689	133,869	136,566	155,680	96,755	522,870
Room Nights	656,084	580,832	644,396	645,428	2,526,740	432,843	366,240	402,936	351,836	1,553,855
Expenditures	117,404,828	170,098,420	159,338,423	151,888,992	598,730,663	88,189,879	68,110,693	62,876,038	58,810,592	277,987,202
Occupancy Rate	82.6	97.6	97.4	84.6	90.6	74.0	65.7	70.4	64.6	68.7
Room Rate	113.94	142.93	132.99	110.05	124.98	83.49	86.31	82.60	86.71	84.78
Occupancy										
<20 Units	87.3	98.0	98.7	86.1	92.5	77.5	70.5	73.1	64.1	71.3
21-50 Units	83.2	96.9	97.7	81.4	92.5 89.8	77.3	68.8	73.1	63.3	69.7
51-100 Units	81.9	95.8	97.7	87.3	90.7	74.4	64.8	72.6	62.7	68.6
101+ Units	81.2	98.4	97.9	83.7	90.7	73.2	63.5	69.1	66.1	68.0
101+ Onits	01.2	90.4	97.1	03.7	90.1	73.2	03.5	69.1	66.1	00.0
Average Room Rate										
<20 Units	96.23	109.01	101.20	90.60	99.26	76.72	67.17	68.85	74.88	71.91
21-50 Units	98.61	126.20	114.87	105.52	111.30	77.13	81.67	77.04	74.85	77.67
51-100 Units	138.53	170.21	170.40	141.54	155.17	100.10	102.08	103.00	99.54	101.18
101+ Units	125.78	166.31	145.48	142.68	145.06	100.67	97.84	101.61	102.23	100.59
Visitor Origin										
Florida	9,485	14,095	18,283	34,612	76,475	30,254	29,635	34,872	26,801	121,562
Southeast	12,449	13,824	17,983	16,540	60,796	8,568	15,705	15,412	7,547	47,232
Northeast	59,481	95,682	92,613	87,910	335,686	36,680	27,996	35,184	17,609	117,469
Midwest	85,961	117,637	126,781	115,171	445,550	39,759	42,335	43,279	26,511	151,884
Canada	5,731	9,758	9,291	8,577	33,357	2,945	956	934	968	5,803
Europe	17,390	14,366	26,975	31,549	90,280	12,316	15,842	19,927	14,707	62,792
Markets of Opportunity	7,114	5,692	7,793	11,946	32,545	3,347	4,097	6,072	2,612	16,128
TOTAL	197,611	271,054	299,719	306,305	1,074,689	133,869	136,566	155,680	96,755	522,870
***************************************										
Transportation Mode										
Plane	70.6	78.3	77.1	75.6	75.4	62.0	64.0	59.5	57.3	60.7
Rental Car	64.9	71.6	73.1	65.0	68.7	57.7	56.4	55.0	56.3	56.4
Personal Car	28.8	20.7	22.6	24.7	24.2	33.8	34.9	39.8	41.7	37.6
Airport Deplaned										
SW Florida Int'l	73.5	74.4	79.0	75.1	75.5	74.7	76.5	67.3	64.1	70.7
Orlando Int'I	9.1	9.8	5.8	6.8	7.9	11.2	10.6	14.2	16.9	13.2
Miami Int'l	4.2	4.7	5.0	6.9	5.2	6.1	6.9	6.9	9.9	7.5
Tampa Int'l	10.0	8.5		9.7	8.9	6.3	5.6	7.6	7.1	6.7

	9/01	10/01	11/01	12/01	Fall 2001	Annual 2001
Number of Visitors	78,270	72,950	94,166	119,626	365,012	1,962,571
Room Nights	245,463	266,271	435,200	484,561	1,431,495	5,512,090
Expenditures	40,147,043	42,395,867	51,045,863	70,302,709	203,891,482	1,080,609,347
Occupancy Rate	49.0	56.9	66.3	57.8	57.5	72.2
Room Rate	78.80	75.00	67.24	96.17	79.30	96.35
Occupancy		***************************************	•			
<20 Units	46.2	55.3	68.8	61.5	58.0	73.93
21-50 Units	52.6	57.4	67.8	61.6	59.9	73.11
51-100 Units	47.3	58.2	68.6	57.6	57.9	72.43
101+ Units	48.9	56.6	64.1	55.3	56.2	71.43
Average Room Rate						
<20 Units	63.02	63.22	65.64	84.66	69.14	80.10
21-50 Units	71.55	68.01	67.11	97.97	76.16	88.38
51-100 Units	88.63	88.42	90.75	111.04	94.71	117.02
101+ Units	91.98	79.34	87.86	96.50	88.92	111.52
Visitor Origin						
Florida	19,411	12,183	14,784	5,024	51,402	249,439
Southeast	5,714	5,034	5,932	8,015	24,695	132,723
Northeast	19,254	15,684	25,990	36,725		550,808
Midwest	19,802	21,593	31,546	52,277	125,218	722,652
Canada	783	1,386	2,825	4,067	9,061	48,221
Europe	9,784	12,912	9,605	9,211	41,512	194,584
Markets of Opportunity	3,522	4,158	3,484	4,307	15,471	64,144
TOTAL	78,270	72,950	94,166	119,626	365,012	1,962,571
Transportation Mode						
Plane	51.0	70.4	65.0	67.2	63.4	66.5
Rental Car	47.0	68.2	61.5	61.2	59.5	61.5
Personal Car	46.9	29.2	34.0	32.7	35.7	32.5
Airport Deplaned						
SW Florida Int'l	67.5	66.7	67.7	71.7	68.4	71.5
Orlando Int'l	11.5	11.1	8.9	7.5	9.8	10.3
Miami Int'I	10.4	10.9	10.8	8.2	10.1	7.6
Tampa Int'I	9.2	9.0	9.1	9.3	9.2	8.2

	1/01	2/01	3/01	4/01	Winter '01	5/01	6/01	7/01	8/01	S/S 2001
Car Rental Location										
Fort Myers	73.4	70.5	76.6	74.3	73.7	71.4	74.9	66.5	63.5	69.1
Orlando	9.9	10.3	6.3	7.0	8.4	11.7	11.3	15.2	17.2	13.9
Miami	3.9	4.3	5.9	7.3	5.4	6.7	8.5	7.2	10.7	8.3
Tampa	10.3	9.1	8.2	9.8	9.4	7.9	4.8	8.2	7.3	7.1
•										
Purpose of Trip										1
Vacation	98.3	98.5	98.7	98.4	98.5	99.0	99.0	98.0	97.2	98.3
Conf/Conv/BusMtg	17.6	15.1	19.6	21.7	18.5	23.4	21.4	20.6	19.9	21.3
Visit Friends & Relatives	12.3	13.9	14.7	13.5	13.6	n/a	8.0	11.6	11.1	10.2
First Visit										
Lee County	32.8	34.8	38.2	35.5	35.3	41.1	40.6	44.0	41.5	41.8
Florida	3.2	3.9	3.2	4.9	3.8	8.1	6.8	8.5	9.9	8.3
Tiorida	5.2	3.9	3.2	4.3	3.0	0.1	0.0	0.0	9.9	0.3
First Time Visitors										
Florida	30.8	34.5	n/a	27.3	30.9	29.2	31.1	27.0	29.5	29.2
Southeast	41.2	42.7	50.0	46.9	45.2	37.1	52.0	43.5	43.5	44.0
Northeast	32.5	30.6	38.3	35.6	34.3	44.0	37.1	40.7	40.1	40.5
Midwest	26.1	27.6	27.9	30.1	27.9	35.4	33.4	39.0	38.5	36.6
Canada	28.6	23.8	n/a	31.8	28.1	n/a	n/a	n/a	n/a	n/a
Europe	61.1	62.5	59.5	73.4	64.1	69.5	70.2	74.4	58.0	68.0
Markets of Opportunity	58.8	44.4	42.1	n/a	48.4	n/a	40.4	60.8	50.0	50.4
Avg Repeat Visits	3.3	3.1	3.3	3.1	3.2	3.9	3.4	3.5	3.3	3.5
Information Sources										<u> </u>
Previous Visit	65.8	63.7	60.3	65.8	63.9	57.3	60.0	51.3	56.8	56.4
Recommendations	39.9	39.8	35.1	41.9	39.2	42.0	41.3	50.0	42.7	44.0
Business Contacts	2.0	n/a	1.9	1.8	1.9	2.8	3.8	2.2	1.3	2.5
Print Media	13.8	10.0	12.1	15.2	12.8	13.3	13.3	16.1	15.8	14.6
Travel Agent	n/a	3.0	5.4	4.2	4.2	n/a	7.6	4.2	6.0	5.9
Travel Agent Assisted	25.9	27.6	29.3	29.7	28.1	25.3	19.5	19.4	22.4	21.7
Travor Agont Addicted	20.3	21.0	20.0	20.1	20.1	20.0	10.0	13.4		21.1
Travel Agent Assisted with:										
Airline Reservations	79.3	80.6	80.3	78.6	79.7	84.6	69.5	70.7	76.5	75.3
Hotel/Motel Reservations	35.8	46.2	45.4	36.8	41.1	38.4	35.2	39.3	42.9	39.0
Vacation Packages	10.3	9.7	10.3	18.4	12.2	15.8	22.8	27.3	19.0	21.2

	9/01	10/01	11/01	12/01	Fall 2001	Annual 2001
Car Rental Location						
Fort Myers	65.4	64.9	66.7	68.2	66.3	69.7
Orlando	13.3	11.1	8.5	8.2	10.3	10.8
Miami	9.7	10.6	10.5	8.4	9.8	7.8
Tampa	9.2	8.9	9.6	9.8	9.4	8.6
Purpose of Trip						
Vacation	98.0	98.9	97.7	99.3	98.5	98.4
Conf/Conv/BusMtg	17.4	17.4	16.3	13.7	16.2	18.7
Visit Friends & Relatives	13.5	14.7	11.4	17.6	14.3	12.9
First Visit						
Lee County	40.0	43.4	37.5	34.3	38.8	38.6
Florida	8.0	7.7	6.8	4.1	6.7	6.3
First Time Visitors						
Florida	33.7	32.8	38.6	29.6	33.7	31.3
Southeast	42.9	44.9	38.7	40.0	41.6	43.6
Northeast	41.2	37.3	33.5	27.4	34.9	36.5
Midwest	29.0	28.0	26.8	24.1	27.0	30.5
Canada	n/a	n/a	n/a	28.9	n/a	n/a
Europe	60.7	59.1	61.0	64.3	61.3	64.5
Markets of Opportunity	63.5	n/a	n/a	46.7	55.1	50.8
Avg Repeat Visits	3.5	4.0	3.8	4.1	3.9	3.5
Information Sources						
Previous Visit	58.9	57.5	59.4	64.1	60.0	60.1
Recommendations	50.8	43.4	42.8	39.3	44.1	42.4
Business Contacts	2.0	2.6	3.8	2.0	2.6	2.4
Print Media	13.9	17.1	21.7	15.7	17.1	14.8
Travel Agent	7.4	7.3	5.0	3.0	5.7	5.3
Travel Agent Assisted	25.6	24.6	26.6	25.8	25.7	25.1
Traval Agent Assisted with						
Travel Agent Assisted with: Airline Reservations	70.5	76.0	77.8	73.4	74.4	76 E
Hotel/Motel Reservations		38.2	47.9		74.4 44.1	76.5
	54.9			35.2		41.4
Vacation Packages	20.5	19.4	16.7	16.0	18.2	17.2

	1/01	2/01	3/01	4/01	Winter '01	5/01	6/01	7/01	8/01	S/S 2001
Reservations										
Before	85.2	88.2	88.4	89.0	87.7	88.3	84.6	81.1	83.6	84.4
None	11.3	8.7	8.7	10.4	9.8	10.7	14.2	17.7	15.2	14.5
After Arrival	3.5	1.0	0.9	0.6	1.5	n/a	n/a	1.0	1.2	1.1
Length of Stay (OOS)										
Away from Home	12.3	11.9	10.5	10.1	11.2	9.3	10.1	11.0	10.9	10.3
In Florida	11.6	11.0	9.9	9.5	10.5	8.7	9.4	10.2	10.3	9.7
In Lee County	8.3	8.3	7.3	6.7	7.7	5.8	5.9	6.3	6.0	6.0
Length of Stay (FL)										
Away from Home	3.5	3.5	3.5	4.0	3.6	3.9	3.5	4.5	4.4	4.1
In Florida (FL)	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
In Lee County	3.3	3.2	3.4	3.6	3.4	3.6	3.4	4.5	4.3	4.0
% Staying 4 days or less										
Out-of-State	21.0	22.1	21.2	23.2	21.9	31.8	26.1	29.5	30.5	29.5
Floridian	76.9	79.2	79.8	81.8	79.4	83.3	68.3	66.5	67.9	71.5
Party Size										
Out-of-State	2.5	2.4	2.7	2.6	2.6	2.4	2.7	3.0	3.0	2.8
Floridian	2.4	2.1	2.0	2.7	2.3	2.6	2.8	3.0	3.2	2.9
Party Composition										
Couple	72.0	73.6	60.2	57.8	65.9	69.3	56.6	54.5	53.7	58.5
Family	25.5	23.9	38.8	38.8	31.8	26.8	40.3	43.4	44.5	38.8
Single	2.3	2.0	1.0	2.3	1.9	1.7	2.0	1.5	1.0	1.6
Where Stayed Night Before L	ee									
At Home	65.8	64.5	72.7	73.8	69.2	71.0	66.9	63.1	66.2	66.8
In FL, Not in Lee	30.9	34.4	23.5	24.7	28.4	27.3	30.1	34.9	31.0	30.8
On the Road, Not in FL	3.4	1.1	3.8	1.5	2.5	1.7	3.0	2.0	2.8	2.4
Where Stayed in Florida										
Orlando/Disney	24.8	26.4	27.2	29.0	26.9	31.3	34.5	33.9	38.5	34.6
Tampa Bay	14.7	13.6	14.3	10.3	13.2	15.6	16.7	17.9	12.9	15.8
Ft. Laud./Palm Bch.	4.4	5.6	7.7	6.7	6.1	4.6	7.6	6.8	3.2	5.6
Florida Keys	8.9	6.2	8.8	9.8	8.4	6.3	9.5	11.7	13.5	10.3
Sarasota	14.4	10.3	7.7	9.7	10.5	11.5	6.4	8.7	9.6	9.1
Miami	1.6	3.5	4.3	4.4	3.5	1.6	2.9	4.8	3.8	3.3
Naples/Marcos Island	6.7	n/a	8.9	8.1	7.9	7.5	6.1	4.9	5.7	6.1

	9/01	10/01	11/01	12/01	Fall 2001	Annual 2001
Reservations						
Before	84.0	86.3	84.9	86.3	85.4	85.8
None	15.0	12.5	13.7	11.7	13.2	12.5
After Arrival	n/a	n/a	0.4	2.0	n/a	1.3
Length of Stay (OOS)						
Away from Home	10.4	10.7	10.4	11.2	10.7	10.7
In Florida	9.7	9.8	10.0	10.2	9.9	10.0
In Lee County	5.9	6.0	6.7	7.7	6.6	6.7
Length of Stay (FL)						
Away from Home	3.6	3.7	3.8	3.9	3.8	3.8
In Florida (FL)	n/a	n/a	n/a	n/a	n/a	n/a
In Lee County	3.4	3.4	3.8	3.6	3.6	3.6
% Staying 4 days or less						
Out-of-State	37.7	30.7	33.8	18.5	30.2	27.2
Floridian	79.3	79.8	73.0	71.1	75.8	75.6
Party Size						
Out-of-State	2.5	2.5	2.5	2.8	2.6	2.6
Floridian	2.7	2.3	2.4	2.3	2.4	2.5
Party Composition						
Couple	71.4	71.9	73.6	62.2	69.8	64.7
Family	24.6	25.1	21.7	35.1	26.6	32.4
Single	2.8	1.0	3.7	2.7	2.6	2.0
Where Stayed Night Before						
At Home	64.6	68.2	69.2	69.2	67.8	67.9
In FL, Not in Lee	30.5	26.8	27.0	27.1	27.9	29.0
On the Road, Not in FL	4.9	5.0	3.8	3.7	4.4	3.1
Where Stayed in Florida						
Orlando/Disney	36.4	32.9	28.5	26.5	31.1	30.8
Tampa Bay	17.2	10.7	11.6	15.8	13.8	14.3
Ft. Laud./Palm Bch.	1.6	7.2	8.5	7.5	6.2	6.0
Florida Keys	8.1	12.5	10.2	9.9	10.2	9.6
Sarasota	6.6	7.5	9.0	4.8	7.0	8.9
Miami	9.6	10.0	6.0	6.7	8.1	4.9
Naples/Marcos Island	5.6	n/a	n/a	7.4	6.5	6.8

	1/01	2/01	3/01	4/01	Winter '01	5/01	6/01	7/01	8/01	S/S 2001
Attractions Visited										
Disney	7.7	7.5	5.9	8.2	7.3	10.8	8.0	10.4	7.8	9.3
Edison/Ford Home	7.2	9.6	10.9	8.1	9.0	14.5	11.5	10.2	7.6	11.0
EPCOT	7.8	7.7	5.8	10.0	7.8	11.0	8.8	13.1	9.4	10.6
Sea World	5.3	5.6	5.8	4.7	5.4	5.2	7.5	10.8		7.6
MGM	2.2	n/a	1.7	2.9	1.7	2.5	4.0	4.0	2.4	3.2
Universal Studios	4.9	6.1	2.0	5.6	4.7	4.7	6.8	9.1	7.7	7.1
Animal Kingdom	6.3	8.5	6.1	n/a	7.0	n/a	6.0	11.7	5.9	7.9
Kennedy Space Center	5.9	6.4	6.1	n/a	6.1	5.0	7.3	7.9		7.5
Busch Gardens	4.1	3.7	5.3	5.5	4.7	4.2	4.0	7.8		4.9
Ding Darling	2.9	4.8	3.3	6.4	4.4	5.8	5.7	3.8	n/a	5.1
Satisfaction with Lee	99.0	99.3	98.7	98.3	98.8	99.0	99.8	99.3	99.7	99.5
Lee Features Liked Most										
Beaches	84.6	80.9	83.3	80.2	82.3	82.9	80.0	84.9	78.5	81.6
Climate	76.3	81.0	87.5	83.3	82.0	60.5	45.7	34.1	34.0	43.6
Rest/Relaxation/Quiet	61.0	67.7	56.6	59.1	61.1	60.0	59.8	61.4	64.5	61.4
Clean Environment	24.8	26.7	18.9	18.7	22.3	20.3	27.2	15.2	32.6	23.8
Friendly Residents	13.1	12.0	11.4	11.9	12.1	n/a	n/a	13.8		n/a
Safety	n/a	n/a	2.0	2.3	2.2	2.2	3.5	3.0	5.7	3.6
Tropical Atmosphere	n/a	n/a r	n/a	n/a	n/a	n/a	n/a	52.6	n/a	n/a
Lee Features Liked Least										
No Specific Complaints	67.7	64.7	62.9	63.9	64.8	79.1	79.9	80.1	78.1	79.3
Congestion	16.2	26.4	30.8	21.5	23.7	4.4	2.3	2.0		3.0
Weather	14.1	2.3	n/a	n/a	8.2	n/a	1.2	3.7	2.0	2.3
Insects	n/a	n/a	0.3	1.3	0.8	3.7	3.0	7.4		4.8
Expense	n/a	n/a	3.3	4.4	3.9	1.9	n/a	1.6	1.7	1.7
Expense Vs. Expectations										
More Expensive	5.2	5.0	3.9	5.5	4.9	1.3	1.7	3.0	1.7	1.9
Less Expensive	2.1	0.3	1.1	0.9	1.1	1.7	2.5	1.0		1.7
As Expected	92.7	88.5	90.1	91.8	90.8	96.0	93.7	90.1	92.5	93.1
Recommend Lee	93.6	98.4	92.1	95.1	94.8	93.7	93.6	92.9	94.1	93.6
Plan to Return (%yes)								<u>.</u>		
To Local Area	85.3	91.5	92.9	89.5	89.8	89.2	92.0	87.1	86.9	88.8
Next year	60.8	63.2	66.4	63.2	63.4	62.0	59.9	57.7	56.5	59.0
Median Age of Head of HH	50.4	51.3	49.2	48.8	49.9	47.8	44.8	45.9	46.0	46.1
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	9/01	10/01	11/01	12/01	Fall 2001	Annual 2001
Attractions Visited				A	***************************************	**************************************
Disney	8.1	6.6	6.9	6.8	7.1	7.9
Edison/Ford Home	11.2	7.5	7.2	10.6	9.1	9.7
EPCOT	9.2	7.6	7.8	6.9	7.9	8.8
Sea World	6.6	7.4	6.7	5.0	6.4	6.4
MGM	1.8	1.3	1.2	1.4	1.4	2.3
Universal Studios	5.2	8.8	6.6	8.4	7.3	6.3
Animal Kingdom	2.4	4.2	3.6	n/a	3.4	6.1
Kennedy Space Center	7.4	7.4	6.4	7.8	7.3	7.0
Busch Gardens	3.6	5.6	4.1	5.1	4.6	4.7
Ding Darling	n/a	2.3	2.4	2.7	2.5	4.0
				<u> </u>	A	<b>A</b>
Satisfaction with Lee	99.3	99.7	99.3	99.2	99.4	99.2
Lee Features Liked Most						
Beaches	75.5	75.9	79.6	82.0	78.3	80.7
Climate	36.8	52.6	60.6	71.0	55.3	60.3
Rest/Relaxation/Quiet	80.2	53.2	78.0	80.4	73.0	65.2
Clean Environment	37.8	7.2	25.8	25.7	24.1	23.4
Friendly Residents	21.3	15.4	13.4	15.4	16.4	14.2
Safety	4.0	6.7	3.4	n/a	4.7	3.6
Tropical Atmosphere	31.9	40.8	27.6	56.2	39.1	41.8
Lee Features Liked Least						
No Specific Complaints	78.6	84.7	82.4	77.8	80.9	75.0
Congestion	2.0	n/a	6.7	12.8	7.2	11.7
Weather	3.0	0.5	1.5	4.0	2.3	3.6
Insects	7.4	3.7	6.5	5.4	5.8	4.4
Expense	n/a	1.7	n/a	n/a	1.7	2.4
Expense Vs. Expectations						
More Expensive	2.0	1.0	0.3	2.4	1.4	2.8
Less Expensive	N/A	2.0	2.0	2.7	2.2	1.6
As Expected	94.3	93.6	95.4	89.2	93.1	92.3
Recommend Lee	99.6	92.2	93.0	97.0	95.5	94.6
Plan to Return (%yes)						
To Local Area	89.0	87.9	88.6	85.9	87.9	88.8
Next year	57.5	55.4	65.3	63.7	60.5	61.0
Median Age of Head of HH	46.9	47.8	49.2	50.2	48.5	48.2

	1/01	2/01	3/01	4/01	Winter '01	5/01	6/01	7/01	8/01	S/S 2001
Median Annual HH Income	79,003	78,504	79,811	77,000	78,580	76,359	73,679	74,444	74,606	74,772
Avance Number of										
Average Number of:	2.8	3.0	3.1	2.9	3.0	2.8	2.7	2.7	2.5	2.7
Getaway	1.8					1.7	1.6		1.7	1.7
Vacations	1.8	2.0	2.1	2.0	2.0	1.7	1.6	1.6	1.7	1.7
Out-of-State Visitor									4	
Party Budget										
Total	1,643.46	1,965.79	1,729.23	1,452.24	1,697.68	1,046.99	1,088.49	1,211.63	1,247.68	1,148.70
Per person/trip	657.39	819.08	640.46	558.55	668.87	436.25	403.14	403.88	415.89	414.79
Per person/day	79.20	98.68	87.73	83.37	87.25	75.21	68.33	64.11	69.32	69.24
Out-of-State Visitor										
Party Budget Breakout									4	
Accommodations	956.84	1,092.73	1,071.44	893.39	1,003.60	751.95	596.08	649.37	702.16	674.89
Food/Entertainment	542.19	596.87	606.41	598.71	586.05	380.42	390.55	429.62	469.49	417.52
Rental Car	244.12	258.10	259.05	283.97	261.31	228.37	190.33	212.43	213.81	211.24
Retail Purchase	154.96	185.46	155.74	150.66	161.71	130.41	125.79	141.43	155.21	138.21
See/Read/Hear Message	32.7	31.4	33.7	32.0	32.5	33.0	41.7	41.4	44.7	40.2
Type of Message Seen										
Travel/Visitor Guides	46.0	53.9	53.1	59.4	53.1	56.2	61.8	64.4	59.3	60.4
Newspaper	20.1	18.6	18.8	13.9	17.9	17.7	26.7	18.6	19.4	20.6
Magazine	14.1	20.8	19.3	23.5	19.4	18.9	16.0	21.4	13.0	17.3
Television	3.3	5.6	5.6	7.1	7.2	6.1	7.8	6.8	5.1	6.5
Influence by Lee Message	72.2	79.2	77.8	75.6	76.2	76.8	78.3	83.0	80.2	79.6
Occupation										
Professional/Tech	43.8	36.3	39.7	44.2	41.0	44.3	49.4	45.1	44.5	45.8
Executive/Managerial	15.3	15.2	12.7	14.1	14.3	19.3	17.7	14.1	17.4	17.1
Retired	19.0	24.4	16.2	14.3	18.5	14.9	12.9	10.2	10.3	12.1
Craft/Factory	4.7	4.3	7.4	6.7	5.8	6.3	7.9	8.1	8.0	7.6
Sales/Buyer	10.6	10.7	11.7	12.3	11.3	10.0	8.8	11.1	12.2	10.5
							0.0			
Use a Computer	88.5	92.6	88.0	87.3	89.1	88.3	92.2	92.2	92.9	91.4
Have Internet Access	90.2	94.2	94.8	93.2	93.1	94.3	95.6	95.7	95.6	95.3
Obtain Travel Info.	71.9	76.1	73.2	74.2	73.9	69.0	70.5	73.5	71.4	71.1
Book Travel Res. Online	36.5	41.5	42.8	35.6	39.1	32.3	32.5	35.6	37.5	34.5
DOOK HAVELINGS. CHIMIC	30.3	41.3	42.0	33.0	33.1	32.3	32.3	33.0	<i>31</i> .5	34.0

	9/01	10/01	11/01	12/01	Fall 2001	Annual 2001
Median Annual HH Income	74,600	75,896	75,296	79,022	76,204	76,518
Average Number of:						
Getaway	2.8	2.7	2.8	2.6	2.7	2.8
Vacations	1.6	1.6	1.8	1.9	1.7	1.8
Out-of-State Visitor						
Party Budget						
Total	1,062.57	1,125.74	1,242.51	1,329.86	1,190.17	1,345.52
Per person/trip	425.03	450.30	497.00	474.95	461.82	515.16
Per person/day	72.04	75.05	74.18	61.68	70.74	75.74
Out-of-State Visitor						
Party Budget Breakout						
Accommodations	644.70	546.15	709.53	686.89	646.82	701.73
Food/Entertainment	411.33	404.90	433.56	457.04	426.71	398.67
Rental Car	146.76	190.70	184.53	247.82	192.45	210.74
Retail Purchase	180.84	148.51	140.25	169.10	159.68	149.96
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See/Read/Hear Message	39.6	40.1	37.0	35.9	38.2	36.3
Type of Message Seen						
Travel/Visitor Guides	60.8	66.3	67.5	57.2	63.0	43.8
Newspaper	18.1	16.0	19.8	17.1	17.8	18.7
Magazine	16.9	14.9	17.5	21.1	17.6	14.2
Television	7.4	4.7	6.4	4.6	5.8	5.9
Influence by Lee Message	84.3	81.9	81.3	74.6	80.5	78.8
Occupation						
Professional/Tech	30.9	41.9	36.6	45.8	38.8	41.9
Executive/Managerial	23.9	16.1	22.1	16.9	19.8	17.1
Retired	13.6	14.1	17.9	12.7	14.6	15.0
Craft/Factory	12.0	6.5	7.0	6.7	8.1	7.1
Sales/Buyer	10.8	11.7	9.1	12.0	10.9	10.9
Use a Computer	90.0	89.6	92.9	91.8	91.1	90.5
Have Internet Access	95.6	98.1	95.0	95.9	96.2	94.9
Obtain Travel Info.	78.0	77.5	75.6	78.7	77.5	74.1
Book Travel Res. Online	38.6	41.5	41.8	42.1	41.0	38.2