



# GUESTS FIRST

Customer Service Training Program

## **Certified Guest Service Professionals - 2013**

- Adam Winning - Residence Inn
- Alexa Hardin - Holiday Inn Express
- Amanda Auer - Lee County Visitor & Convention Bureau
- Andrew Miller - Lee County Government
- Betsy Dekker - Colony Resort
- Brenda Frost - Fairview Isles
- Caleen Bryant
- Carl Testi - Windward Passage
- Carson Ray - Holiday Inn Express
- Chelsea Bell - Pointe Estero Resort
- Cinder Danzey - Visitor & Convention Bureau Ambassador
- Cindy Hinson - Lee County Visitor & Convention Bureau
- Dawn Parker - Holiday Inn Express
- Debbie Kwok - Sanibel Recreation Department
- Dennis Hills - Holiday Inn Express
- Dennis Riley - Casa Ybel Resort
- Donna Sage-Nestra - Vacation Resorts International
- Elise Mahaney - Sanibel Captiva Accommodations
- Emily Sosa - Lee County Visitor & Convention Bureau
- Eric Ryffel - Sanibel Beach Club
- Erin Junkin - Lee County Visitor & Convention Bureau
- Gregg Metz - Cooper Hotels
- Jaclyn Walsh - Sanibel Recreation Department
- Jai Earle - Sanibel Recreation Department
- Jessica Shelton - JN Ding Darling National Wildlife Refuge
- Jo Ann Compton - Visitor & Convention Bureau Ambassador
- John Egri
- Kevin Mazzoni - Holiday Inn Express
- Klaus Zingraff - Windward Passages
- Lisa Mesmer - Island Winds Condo
- Luisa Buitrago Cortes - Sanibel Recreation Department
- Marina Dowling - Sanibel Recreation Department
- Mark Dias - Holiday Inn Express
- Melissa Jackson - ReMax of the Island
- Melissa Martinez - Pointe Estero Resort
- Mia Thomas - Holiday Inn Express
- Michael Mahoney - Dolphin Transportation
- Nicole Logan - Holiday Inn Express
- Penny Rodriguez - Colony Resort
- Robert Skrentny - Triangle Services
- Ryan Day - Holiday Inn Express
- Sarah Lathrop - JN Ding Darling National Wildlife Refuge
- Scotty Kelly - Sanibel Recreation. Department
- Sean Ramsey - Casa Ybel Resort
- Shanna Clark - Sanibel Recreation Department
- Sieglinde McIntyre - Lee County Visitor & Convention Bureau
- Simone Behr - Lee County Visitor & Convention Bureau
- Steven Beck - Sunstream Properties
- Tammie Tucker - Windward Passage
- Thomas Jarvis - Visitor & Convention Bureau Ambassador
- Tom Grissom - Lee County Government