2021: The Value of Tourism

Lee County Tourism Highlights

Direct Impact of Tourism

While COVID-19 continues to impact tourism, Lee County experienced a strong recovery in 2021.





Direct visitor spending generated

over

\$3.7B

+41.7% from 2020

Visitor spending supported more than

69K jobs

+41.2% from 2020

and generated over

\$1.8B

in wages and salaries

+39.2% from 2020



Visitors generated nearly

6.4M room nights

+44.9% from 2020



more than \$53.3M

*FY2021 +39.4% over FY2020

VISITOR EXPENDITURES BY CATEGORY OF EXPENSE



Total	\$3.7B
Other	\$159M
Other Entertainment	\$136M
Admission to Attractions/Events	\$194M
Transportation	\$375M
Groceries	\$459M
Shopping	\$465M
Restaurants	\$885M
Accommodations	\$1.05B

+41.7% from 2020

MEDIA

Paid Media Impressions*643,501,603
Paid Media Added Value Impressions 24,657,835
Earned Media Impressions3,064,582,253
*Includes paid social media impressions



Direct Impact of Tourism

ESTIMATED VISITATION

Paid Accommodations 3.42M	+44.9%
U.S. Visitors 4.39M (94%)	
International Visitors 289K (6%)	
Friends/Relatives1.14M	+23.9%
Total Visitation 469M	+38.2%

TOP INTERNATIONAL FEEDER MARKETS Canada 143,040 UK 14,590 Germany 36,890

TOURISM DOLLARS AT WORK



BEACH & SHORELINE

Allocated **\$9.1M** to county-wide projects including beach nourishment, facility maintenance and improvements. *FY2021



EVENTS & ATTRACTIONS MARKETING

Allocated **\$559K** to nonprofit partners to help foster the development and enhancement of visitor experiences. *FY2021



TOP REGIONAL FEEDER MARKETS

Midwest2,052,530
Southeast
Northeast
West
Floridians represented296,470

TOP DOMESTIC MARKETS PAID ACCOMMODATIONS



Chicago 4.8%	162,987
Minneapolis 4.3%	147,172
New York City 3.8%	128,512
Atlanta 3.7%	127,674
Columbus	122,413
Washington DC - Baltimore 3.1%	104,992



GUESTS FIRST CUSTOMER SERVICE TRAINING

974 Certified Guest Service Professionals

3,516 Participants

*Guests First was paused in 2021 due to COVID-19.

