



# GUESTS FIRST

Customer Service Training Program

## Certified Guest Service Professionals - 2016

- Aimee Skolmutch - Sanibel Island Vacations
- Alexa Stephenson - Resort Sports Inc.
- Ann Skinner - TriPower Vacation Rentals
- Beth Rizzo - Island Vacations of Sanibel & Captiva, Inc.
- Beverly Morris - Visitor & Convention Bureau Ambassador
- Brittany Bellamy - Homewood Suites by Hilton at Bell Tower
- Bubby Howell - Captain Bubby's Island Tours
- Cathy Silverthorn - Lee County Tax Collector
- Cesar Moreno - GullWing Beach Resort
- Charniece Jarman - Lee County Visitor & Convention Bureau
- Cheryl Loughrey - Distinctive Beach Rentals, Inc.
- Chris Dawson - Red Coconut RV Park
- Christina Venarsky - Barrier Island Park Society
- Christine Harrower - Drip Castle Management, LLC (Sea Oats Luxury Estate)
- Colin Jenkins - Alliant Property Management
- Courtney Allbee - SunStream Hotels & Resorts Corporate
- Crystal Martins - Courtyard by Marriott Gulf Coast Town Center
- Daniel Benson - Lee County Visitor & Convention Bureau Intern
- Danielle VanCoeur - Pink Shell Beach Resort
- Deanne Serwin - Wa-Ke Hatchee Recreation Center
- Debbie Regnone - Resort Sports, Inc.
- Diane Randazzo - The Gasparilla Inn & Club
- Dion Gamble - Denny's
- Emily Farrah - Edison & Ford Winter Estates
- Erin Congregane - Lee County Visitor & Convention Bureau
- Erin White - Paradise Coast Consulting LLC
- Fran Peters - Island Vacations of Sanibel & Captiva, Inc.
- Glenda Ludwig - Pink Shell Beach Resort
- Holly Vetter - City of Sanibel
- Jackie McCall - Surfriider Beach Club
- Jacqueline Gardner - RAL Resort Property Management, Inc. Headquarters
- Jacqueline Rodriguez - Lee County Visitor & Convention Bureau
- James Lewin - Visitor & Convention Bureau Ambassador
- Jamie Bentley - Windward Passage Resort
- Janeen Paulauskis - Fish Tale Marina
- Janna Faust - GullWing Beach Resort
- Jeannie Ketcham - RAL Resort Property Management, Inc. Headquarters
- Jennifer Ott - DiamondHead Beach Resort
- Jennifer Pfenninger - Embassy Suites
- Jennifer Summers - Barrier Island Park Society
- Jill Brown - Lee Tran
- John Spicer - Diamondhead Beach Resort
- Joseph Termini - Cape Spirits
- Josh Sprague - Pink Shell Beach Resort
- Juliana Silva - Lee County Visitor & Convention Bureau Intern
- Julie Vineburg - Casa Ybel Resort
- Kathleen Stobbe - Lee County Visitor & Convention Bureau
- Katie Kielborn - Sea Shells of Sanibel
- Kelly Lowden - Island Vacations of Sanibel & Captiva, Inc.
- Kelly Leonard - Legends Country Club
- Kristine Peth - Homewood Suites by Hilton at Bell Tower
- Lenora Shaw - Keiser University
- Linda Rossi - Visitor & Convention Bureau Ambassador
- Lynda Swart - Sanibel, City of
- Lyndsay Tomlinson - SunStream Hotels & Resorts Corporate
- Lynn Anklam - Surfriider Beach Club
- Marcy Day - Edison & Ford Winter Estates
- Maria Adams - Pink Shell Beach Resort
- Marianne Kral - Lani Kai Island Resort
- Martin Pahnke - SWFL Creative
- Mary Barbara Gennity - Sanibel, City of
- Mary Hagemann - City of Fort Myers
- Mike Baugh - Casa Ybel Resort
- Nick Bestrom - Red Coconut RV Park
- Noelle Branning - Lee County Tax Collector
- Nora McCrae (Kesik) - Keiser University
- Odalis Gonzalez - Pink Shell Beach Resort
- Pam Brown - Lee County Visitor & Convention Bureau
- Patrice Pierre-Louis - Keiser University
- Patricia Schallon - Harborside Event Center
- Paula Schuttera - Captain Bubby's Island Tours
- Peggie Occhiogrosso - Visitor & Convention Bureau Ambassador
- Portia Pace - FMB-Sanibel Welcome Center
- Rachele Noce - South Seas Island Resort
- Ramona Kaiser - RAL Resort Property Management, Inc. Headquarters
- Rebecca Barbosa - GullWing Beach Resort
- Renee Mayhew - Sanibel, City of
- Rhonda Regnone - Resort Sports Inc.
- Richard Boese - Red Coconut RV Park
- Rick Morris - Visitor & Convention Bureau Ambassador
- Robyn Valenti - Harborside Event Center
- Sabine Schroeder - Sanibel, City of
- Samantha Cornellier - GullWing Beach Resort
- Sharon McKenzie - Barrier Island Park Society
- Sherri Enright - Sanibel, City of
- Sue Robbins - Harborside Event Center
- Susan Schall - Comcast
- Suzy Callanan - Sanibel, City of
- Terri Krass - Lee County Visitor & Convention Bureau
- Tiffany Onischuk - Sundial Beach Resort & Spa
- Todd Reed - TR Designs & Events
- Valerie Grant - Lee County Port Authority
- Victoria Mancha - Castaways Beach and Bay Cottages
- Viola Weis - Lee County Visitor & Convention Bureau
- Yesenia Caballero - Keiser University
- Yevonne Ellerbee - Diamondhead Beach Resort